

APRIL 2026

Dates	Description
April 3, 2026	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
April 3, 2026	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
April 3, 2026	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
April 17, 2026	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
April 17, 2026	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
April 17, 2026	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
4/1/2026 -4/30/2026	<p>The Honolulu C&C Primary and Secondary PSAPs 701/709 Report Status through 4/30/2026:</p> <p>Honolulu City & County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
4/1/2026 -4/30/2026	The Honolulu C&C Primary and Secondary PSAPs processed 78,436 total 9-1-1 calls. There were 47 total calls with "No ALI" or location information and 2,338 calls with "No Value" delivered to the PSAPs. That is 96.14% of all 9-1-1 calls received at the PSAPs were delivered with location information.
4/1/2026 -4/30/2026	The Honolulu C&C Primary and Secondary PSAPs performed 569 total 9-1-1 Net Transactions, 0 MSAG, 569 ALI transactions, 0 Ali Dr, and 0 VoIP.
4/1/2026 -4/30/2026	<p>The Honolulu C&C Primary and Secondary PSAPs submits daily to West (Intrado), Telephone Number Change Request (TN CR). The current status of these TNCR requests is that there are 1,458 ALI records that are in an open status.</p> <p>Honolulu C&C breakdown: 1,458 Record Submitted, 17 Pending DBMSP, 1,441 Pending Telco, and 0 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco) .</p>
4/1/2026 -4/30/2026	The Oahu PSAPs performed 18 Sites and 176 Sectors updates to their Wireless 9-1-1 Databases (includes updates to both Wireless GIS layers).
4/1/2026 -4/30/2026	The Honolulu C&C Primary and Secondary PSAPs conducted Wireless 9-1-1 testing of 0 Wireless Cell Sites and 0 Sectors.
4/1/2026 -4/30/2026	The Honolulu C&C Primary and Secondary PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, PSAP personnel will utilize this period to sharpen their Texting skills and procedures. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (263) 911 Text messages received at the Primary and Secondary PSAPs in April 2026.
4/1/2026 -4/30/2026	The Honolulu C&C PSAPs conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 99.98% match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 %.