

JUNE 2025

Dates	Description
June 13, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
June 13, 2025	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
June 13, 2025	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
June 13, 2025	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
June 18, 2025	Delivered data updates to SCC eGDBMS upload tool, to test QA and loading procedures.
June 24, 2025	Delivered modified fire response areas with updated Nanakuli/Waianae drivetime boundaries, for pre-alerts.
June 27, 2025	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
June 27, 2025	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
June 27, 2025	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
June 27, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs 701/709 Report Status through 6/30/2025: Honolulu City & County: 0 - 701 Discrepancies and 0 - 709 Discrepancies The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs processed 793,973 total 9-1-1 calls. There were 229 total calls with "No ALI" or location information and 2,112 calls with "No Value" delivered to the PSAPs. That is 96.83% of all 9-1-1 calls received at the PSAPs were delivered with location information.
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs performed 423 total 9-1-1 Net Transactions, 0 MSAG, 423 ALI transactions, 0 Ali Dr, and 0 VoIP.
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs submits daily to West (Intrado), Telephone Number Change Request (TN CR). The current status of these TNCR requests is that there are 3,273 ALI records that are in an open status. Honolulu C&C breakdown: 3,273 Record Submitted, 10 Pending DBMSP, 3,263 Pending Telco, and 0 Telephone records remain Unopened; A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco) .
6/1/2025 -6/30/2025	The Oahu PSAPs performed 12 Sites and 55 Sectors updates to their Wireless 9-1-1 Databases (includes updates to both Wireless GIS layers).
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs conducted Wireless 9-1-1 testing of 0 Wireless Cell Sites and 0 Sectors.
6/1/2025 -6/30/2025	The Honolulu C&C Primary and Secondary PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, PSAP personnel will utilize this period to sharpen their Texting skills and procedures. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (364) 911 Text messages received at the Primary and Secondary PSAPs in June 2025.