

MAY 2025

Dates	Description
May 6, 2025	Delivered NG911 layers to Mission Critical Partners for the NG911 readiness assessment.
May 14, 2025	For Hexagon CAD and map : AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers
May 14, 2025	For Intrado MapFlex : AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers
May 28, 2025	For Intrado MapFlex : AddressPoints, PointsOfInterest, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers.
May 28, 2025	For Hexagon CAD and map : AddressPoints, PointsOfInterest, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers.
May 30, 2025	Delivered data updates to SCC eGDBMS upload tool, to test QA and loading procedures.
5/1/2025 - 5/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 5/31/2025:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
5/1/2025 - 5/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 9,146 total 9-1-1 calls.</p> <p>* There were 0 total 9-1-1 calls with "No ALI" and 96 calls with "No Value" delivered to the PSAPs. That means 98.95% of all 9-1-1 calls received at the PSAPs were delivered with location information.</p>
5/1/2025 - 5/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed 71 total "9-1-1Net Transactions", 1 MSAG, 1 ALI TNCRs, 0 ALI DR, 0 VoIP, and 70 Dispatchable Location Transactions.
5/1/2025 - 5/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 709 ALI records are in an open status.</p> <p>Maui County breakdown: 709 Records Submitted, 52 Pending DBMSP, 611 Pending Telco, and 93 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
5/1/2025 - 5/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed 0 Sites and 0 Sectors updates to its WSP Wireless 9-1-1 Database.
5/1/2025 - 5/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai.
5/1/2025 - 5/31/2025	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
5/1/2025 - 5/31/2025	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (46) 911 Text messages received at the Maui County PSAPs in May 2025.