

## MAY 2025

Dates	Description
May 1, 2025	For the Spillman CAD system: Delivered AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers
May 2, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
May 6, 2025	Delivered NG911 layers to Mission Critical Partners for the NG911 readiness assessment.
May 15, 2025	For the Spillman CAD system: Delivered AddressPoints, ESN, MSAGCommunities, StreetCenterlines, WSP Sectors, WSP Towers.
May 16, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
May 29, 2025	For the Spillman CAD system: Delivered AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers
May 29, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
May 30, 2025	Delivered data updates to SCC eGDBMS upload tool, to test QA and loading procedures.
5/1/2025 - 5/31/2025	<p>The Kauai County Primary PSAP 701/709 Report Status through 5/31/2025:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
5/1/2025 - 5/31/2025	<p>The Kauai County Primary PSAP processed 2,712 total 9-1-1 calls.</p> <p>* There was 77 total 9-1-1 calls with "No Class of Service" delivered to the PSAPs. That means 97.16% of all 9-1-1 calls received at the PSAPs were delivered with location information.</p>
5/1/2025 - 5/31/2025	The Kauai County Primary PSAP submitted 176 total "Dispatchable Locations", 1 MSAG, 0 TNCRs, 0 ALI DR, and 0 VoIP transaction.
5/1/2025 - 5/31/2025	<p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 491 ALI records are in an open status.</p> <p>Kauai County breakdown: 491 Records Submitted, 0 Pending DBMSP, 311 Pending Telco, and 180 Telephone records remain unopened</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
5/1/2025 - 5/31/2025	The Kauai County Primary PSAP performed 0 Sites and 0 Sectors updates to its Wireless 9-1-1 Database.
5/1/2025 - 5/31/2025	The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.
5/1/2025 - 5/31/2025	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.
5/1/2025 - 5/31/2025	The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (47) 911 Text message received at the PSAPs in May 2025.