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| JOSH GREEN, M.D. GOVERNOR  Ke Kiaʻāina | **A picture containing logo  Description automatically generated** | KEITH A. REGAN COMPTROLLER  Ka Luna Hoʻomalu Hana Laulā  **MEOH-LENG SILLIMAN**  DEPUTY COMPTROLLER  Ka Hope Luna Hoʻomalu Hana Laulā |
|  | **STATE OF HAWAIʻI | KA Mokuʻāina o Hawaiʻi**  **DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA ʻOihana LOIHELU A LAWELAWE Laulā**  P.O. BOX 119, HONOLULU, HAWAII 96810-0119  **State of Hawaii 911 Board Meeting**  **Virtual Meeting – Microsoft Teams**  **Call-In: 808-829-4853; Phone Conf ID: 840 408 151#**  **Physical Location at**  **Kalanimoku Building Room 426, 1151 Punchbowl Street, Honolulu, Hawaii 96813 is available to the public and is guaranteed to be connected to the remote virtual meeting.**  [**Join the meeting now**](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTBhZjMxNGMtNTBmYS00YjM0LWIxNmUtMTA5MTk4ZmYyZDJk%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%221a274595-7bd8-41de-bb51-8d87fd400666%22%7d)  **Meeting ID: 294 594 814 648 3**  **Passcode: 3qS2xZ3C**  **Contact for Meeting Information/Testimony Submission; Benson Leung, State of Hawaii, 911 Board, VCC, 1151 Punchbowl Street, Honolulu, HI 96813**  [**benson.c.leung@hawaii.gov**](mailto:benson.c.leung@hawaii.gov)  **Please visit State of Hawaii 9-1-1 Board YouTube Channel for all Meeting Recordings**  [State of Hawaii 9-1-1 Board - YouTube](https://www.youtube.com/@StateofHawaii9-1-1Boar)  "In the event that audiovisual communication cannot be maintained by all participating board members and quorum is lost, the meeting will automatically be recessed for 30 minutes, during which time an attempt to restore audiovisual communication will be made. If such attempt to restore is unsuccessful within said 30 minutes, all board members, members of the public, staff and other interested individuals shall log on again to the Teams link on this Notice, whereby audio communication will be established for all participants and the meeting will continue. If reconvening the meeting is not possible because audio and visual communication cannot be re-established, the meeting will be terminated."  **Thursday, June 12, 2025**  **10:00 am – 1:00 pm** |  |

**Agenda**

1. Call to Order, Public Notice
2. Public Testimony Will Be Taken on All Agenda Items as Those Items Occur During the Meeting
3. Roll Call, Quorum
4. Review and Approval of May Meeting Minutes
5. Committee Updates by Committee Chairs
   1. Communications Committee – Davlynn Racadio
      1. Update from Kauai Police Department regarding Viper 7 Upgrade
      2. Root Cause Analysis (RCA) from Hawaiian Telcom regarding Issue on 5-19-2025
      3. 9-1-1 Outage on 6-5-2025
      4. Discussion of Hawaii Island Emergency Call Center Tour
   2. Technical Committee – Shawn Kuratani
      1. Update from Conference Attendees for CentralSquare ENGAGE, April 27-30, 2025, Kissimmee, FL
      2. Discussion of Hawaiian Telcom Master Agreement Renewal Delay
      3. Update regarding Intrado Upgrades (Text Translation, Dictation, and Video Calling)
         1. Advisory Committee – Rebecca Lieberman
            1. Updates on Legislative Session
   3. Finance Committee – Edward Fujioka
      1. Review of Monthly Y-T-D (Year to Date) Cash Flow
      2. Hawaii Police Department Requesting $255.62 for Travel Reimbursement to Attend Board Member Full Senate Confirmation Hearing
      3. Maui Police Department Requesting $48.12 for TXT2911 Shortage
      4. Executive Director Requesting $107.64 for Travel Related Costs to Conduct Interisland PSAP Visits
      5. Executive Director Requesting $25,000.00 for Q4 Budget & Finance Revenue Assessment Shortage
6. Public Service Answering Point Status Updates on Recruitment and other Personnel Issues
   1. Kauai Police Department – Andrew Muraoka
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   2. Oahu Police Department – Matthew Kurihara
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   3. Oahu Fire Department – Shawn Kuratani
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   4. Oahu Emergency Medical Services – Lorrin Okumura, Diana Chun, Frannie Chung
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   5. Maui Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   6. Molokai Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   7. Hawaii Police Department – Zachary Fernando
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   8. Hawaii Fire Department – Stacy Domingo
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
7. Executive Director’s Report
   1. Discussion of Fiscal Year 2026-2030 Strategic Budget Plan
   2. Discussion of Interisland PSAP Visits
8. Items for Discussion, Consideration, and Action
   1. Board Approval of Amended 911 Board Travel Policy
   2. Hawaii Police Department Requesting $255.62 for Travel Reimbursement to Attend Board Member Full Senate Confirmation Hearing
   3. Maui Police Department Requesting $48.12 for TXT2911 Shortage
   4. Executive Director Requesting $107.64 for Travel Related Costs to Conduct Interisland PSAP Visits
   5. Executive Director Requesting $25,000.00 for Q4 Budget & Finance Revenue Assessment Shortage
   6. Board Approval of Fiscal Year 2026-2030 Strategic Budget Plan
   7. Additional Items Proposed by Meeting Attendees
9. Announcements
   1. Future Virtual Meeting Dates/Times (9:00AM-12:00PM)
      1. Thursday, July 10, 2025 (Combined Meeting)
      2. Thursday, August 14, 2025 (Combined Meeting)
   2. Future Conference Dates (3 Months of Advanced Approval Required)
      1. NENA Conference (National Emergency Number Association) June 21-26, 2025, Long Beach, CA
      2. APCO Conference (Association of Public-Safety Communications Officials) July 27-30, 2025, Baltimore, MD
   3. Additional Announcements from Meeting Attendees
10. Open Forum: Public comment on issues not on the Board Meeting Agenda
11. Adjournment