

## MARCH 2025

Dates	Description
March	Delivered PSAP boundaries (with water) to Sinch's (FKA Inteliquent) Emergency Services department for VoIP communications, per request from Royce Murakami.
March 5, 2025	For Intrado MapFlex : Delivered AddressPoints, BuildingFootprint, CellSectors, CellTowers, POI, ESN, FireResponseAreas, MedicResponseAreas, MSAGCommunities, PoliceResponseAreas, StreetCenterlines
March 5, 2025	For Hexagon CAD and map : Delivered AddressPoints, BuildingFootprint, CellSectors, CellTowers, POI, ESN, FireResponseAreas, MedicResponseAreas, MSAGCommunities, PoliceResponseAreas, StreetCenterlines
March 13, 2025	Delivered the MSAG Community layer for Maui to the Hawaii Department of Transportation
March 19, 2025	For Intrado MapFlex : Delivered AddressPoints, BuildingFootprint, CellSectors, CellTowers, POI, StreetCenterlines
March 19, 2025	For Hexagon CAD and map : Delivered AddressPoints, BuildingFootprint, CellSectors, CellTowers, POI, StreetCenterlines
3/1/2025 - 3/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 3/31/2025:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
3/1/2025 - 3/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 9,720 total 9-1-1 calls.</p> <p>* There were 1 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.99% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
3/1/2025 - 3/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed 73 total "9-1-1Net Transactions", 1 MSAG, 0 ALI TNCRs, 0 ALI DR, 0 VoIP, and 72 Dispatchable Location Transactions.
3/1/2025 - 3/31/2025	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 566 ALI records are in an open status.</p> <p>Maui County breakdown: 566 Records Submitted, 2 Pending DBMSP, 471 Pending Telco, and 93 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
3/1/2025 - 3/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed 2 Sites and 20 Sectors updates to its WSP Wireless 9-1-1 Database.
3/1/2025 - 3/31/2025	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai.
3/1/2025 - 3/31/2025	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
3/1/2025 - 3/31/2025	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (35) 911 Text messages received at the Maui County PSAPs in March 2025.
3/1/2025 - 3/31/2025	The Maui County PSAPs conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 100% match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires no further research and correction to the ALI Records.