

## MARCH 2025

Dates	Description
March	Delivered PSAP boundaries (with water) to Sinch's (FKA Inteliquent) Emergency Services department for VoIP communications, per request from Royce Murakami.
March 6, 2025	For the Spillman CAD system: Delivered - AddressPoints, CellSectors, CellTowers, POI, StreetCenterlines
March 6, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
March 20, 2025	For the Spillman CAD system: AddressPoints, CellSectors, CellTowers, POI, PoliceRsposeAreas, StreetCenterlines
March 20, 2025	Delivered address points with civic addresses and postal communities to Intrado, for upload to SCC.
3/1/2025 - 3/31/2025	<p>The Kauai County Primary PSAP 701/709 Report Status through 3/31/2025:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
3/1/2025 - 3/31/2025	<p>The Kauai County Primary PSAP processed 2,642 total 9-1-1 calls.</p> <p>* There was 46 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 98.26% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
3/1/2025 - 3/31/2025	The Kauai County Primary PSAP submitted 82 total "Dispatchable Locations", 1 MSAG, 0 TNCRs, 0 ALI DR, and 0 VoIP transaction.
3/1/2025 - 3/31/2025	<p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 539 ALI records are in an open status.</p> <p>Kauai County breakdown: 539 Records Submitted, 0 Pending DBMSP, 301 Pending Telco, and 238 Telephone records remain unopened</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
3/1/2025 - 3/31/2025	The Kauai County Primary PSAP performed 2 Sites and 15 Sectors updates to its Wireless 9-1-1 Database.
3/1/2025 - 3/31/2025	The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.
3/1/2025 - 3/31/2025	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.
3/1/2025 - 3/31/2025	The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response There were a total of (51) 911 Text message received at the PSAPs in March 2025.
3/1/2025 - 3/31/2025	The Kauai County PSAP conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 99.20 % match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires further research and correction to the remaining ALI Records.