

MARCH 2025

Dates	Description
March	Delivered PSAP boundaries (with water) to Sinch's (FKA Inteliquent) Emergency Services department for VoIP communications, per request from Royce Murakami.
March 7, 2025	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
March 7, 2025	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
March 7, 2025	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
March 21, 2025	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
March 21, 2025	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
March 21, 2025	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
March 25, 2025	Delivered the MSAG Community layer for Oahu to the Hawaii Department of Transportation.
March 30, 2025	Throughout the month, delivered alternative versions of fire response areas to HFD for testing engine selection near response area boundaries.
3/1/2025 -3/31/2025	<p>The Honolulu C&C Primary and Secondary PSAPs 701/709 Report Status through 3/31/2025:</p> <p>Honolulu City & County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
3/1/2025 -3/31/2025	The Honolulu C&C Primary and Secondary PSAPs processed 81,065 total 9-1-1 calls. There were 486 total calls with "No ALI" or location information delivered to the PSAPs. That is 99.40% of all 9-1-1 calls received at the PSAPs are delivered with location information.
3/1/2025 -3/31/2025	The Honolulu C&C Primary and Secondary PSAPs performed 359 total 9-1-1 Net Transactions, 2 MSAG, 356 ALI transactions, 0 Ali Dr, and 1 VoIP.
3/1/2025 -3/31/2025	<p>The Honolulu C&C Primary and Secondary PSAPs submits daily to West (Intrado), Telephone Number Change Request (TN CR). The current status of these TNCR requests is that there are 3,652 ALI records that are in an open status.</p> <p>Honolulu C&C breakdown: 3,652 Record Submitted, 36 Pending DBMSP, 3,616 Pending Telco, and 0 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco) .</p>
3/1/2025 -3/31/2025	The Oahu PSAPs performed 37 Sites and 137 Sectors updates to their Wireless 9-1-1 Databases (includes updates to both Wireless GIS layers).
3/1/2025 -3/31/2025	The Honolulu C&C Primary and Secondary PSAPs conducted Wireless 9-1-1 testing of 0 Wireless Cell Sites and 0 Sectors.
3/1/2025 -3/31/2025	The Honolulu C&C Primary and Secondary PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, PSAP personnel will utilize this period to sharpen their Texting skills and procedures. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (379) 911 Text messages received at the Primary and Secondary PSAPs in March 2025.