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| JOSH GREEN, M.D. GOVERNOR  Ke Kiaʻāina | **A picture containing logo  Description automatically generated** | KEITH A. REGAN COMPTROLLER  Ka Luna Hoʻomalu Hana Laulā  **MEOH-LENG SILLIMAN**  DEPUTY COMPTROLLER  Ka Hope Luna Hoʻomalu Hana Laulā |
|  | **STATE OF HAWAIʻI | KA Mokuʻāina o Hawaiʻi**  **DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA ʻOihana LOIHELU A LAWELAWE Laulā**  P.O. BOX 119, HONOLULU, HAWAII 96810-0119  **State of Hawaii 911 Board Meeting**  **Thursday, February 13, 2025**  **9:00 am – 12:00 pm**  **Virtually Held Meeting with Physical Location at**  **Kalanimoku Building Room 426, 1151 Punchbowl Street, Honolulu, Hawaii 96813 is available to the public and is guaranteed to be connected to the remote virtual meeting.** |  |

**MEETING MINUTES**

[**February 13, 2025: Joint Committee and Board Meeting (youtube.com)**](https://www.youtube.com/watch?v=cpcy59dwXgI)

**Board Members Present:** Corey Shaffer (Verizon), Keola Tom (MPD), Stephen Courtney (C&C of Honolulu), Liz Gregg (AT&T), Elliott K. Ke (KPD), Ji Sook Kim (Consumer Advocate Designee), Matthew Kurihara (HPD), Reed Mahuna (HIPD), Gregg Okamoto (MPD), Todd Omura (CIO Designee)

**Board Members Not Present:** Francis Alueta (HT), Nani Blake (T-Mobile), Rebecca Lieberman (Spectrum)

**Staff:** Royce Murakami (911 Board), Benson Leung (911 Board), Stella Kam (AG)

**Guests:** Brian Boezeman (Intrado), Frannie Chung (EMS), Stacy Domingo (HIFD), Zachary Fernando (HIPD), Edward Fujioka (EMS), Buck Giles (OSL), Stella Kam (AG), Kevin Kaneshiro (HIFD), Shawn Kuratani (HFD), Patrick Leddy (LCC), Andrew Muraoka (KPD), Tamera Neal (Intrado), Lorrin Okumura (EMS), Gary Pulford (Mission Critical), Davlynn Racadio (MPD), Tony Ramirez (V2X), Megan Reilly (EagleView), Kenison Tejada (FirstNet), Douglas Tom (SWIC), Tony Velasco (DIT)

1. Call to Order, Public Notice

**The meeting was called to order by the Board Chair. Public notice was given.**

1. Public Testimony Will Be Taken on All Agenda Items as Those Items Occur During the Meeting
2. Roll Call, Quorum

**A roll call was taken, quorum was present for the Board.**

1. Review and Approval of January Meeting Minutes

**Board Chair requested a motion to approve January’s Meeting Minutes. Elliott K. Ke motioned to approve January’s Meeting Minutes. Ji Sook Kim seconded the motion. A voice vote was taken, motion was unanimously approved.**

1. Committee Updates by Committee Chairs
   1. Communications Committee – Davlynn Racadio
      1. Update from Hawaiian Telcom Regarding V2X Report Call Volume Discrepancy
      2. Attendees List for 9-1-1 Goes to Washington (GTW) on February 23-26, 2025

**Davlynn Racadio stated no further updates.**

* 1. Technical Committee – Shawn Kuratani
     1. Honolulu First Responder Network Update from Department of Information Technology

**Shawn Kuratani stated no further updates.**

* + - 1. Advisory Committee – Rebecca Lieberman
         1. Updates on Legislative Session

**Rebecca Lieberman not present to provide an update.**

* 1. Finance Committee – Edward Fujioka
     1. Review of Monthly Y-T-D (Year to Date) Cash Flow
     2. Hawaii Police Department Requesting $9,000.00 for 2 Additional Personnel to Attend Motorola/Spillman Conference
     3. Hawaii Police Department Requesting $4,500.00 for 1 Additional Personnel to Attend 9-1-1 Goes to Washington (GTW) 2025
     4. Oahu Emergency Medical Services Requesting to Transfer $9,000.00 from APCO to Navigator
     5. Oahu Emergency Medical Services Requesting $1,011.99 for Priority Dispatch Renewal
     6. Oahu Emergency Medical Services Requesting $370.00 for Priority Dispatch License

**Edward Fujioka stated no further updates.**

1. Public Service Answering Point Status Updates on Recruitment and other Personnel Issues
   1. Kauai Police Department – Andrew Muraoka
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies

**Elliott K. Ke on behalf of Andrew Muraoka stated no further updates.**

* 1. Oahu Police Department – Matthew Kurihara
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Matthew Kurihara stated no further updates.**

* 1. Oahu Fire Department – Shawn Kuratani
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Shawn Kuratani stated no further updates.**

* 1. Oahu Emergency Medical Services – Lorrin Okumura, Diana Chun, Frannie Chung
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Lorrin Okumura stated no further updates.**

* 1. Maui Police Department – Davlynn Racadio
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Davlynn Racadio stated no further updates.**

* 1. Molokai Police Department – Davlynn Racadio
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Davlynn Racadio stated no further updates.**

* 1. Hawaii Police Department – Zachary Fernando
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Zachary Fernando stated no further updates.**

* 1. Hawaii Fire Department – Stacy Domingo
     1. Update on Recruitment Process/Strategies and Personnel Training
     2. Update on Personnel Issues and Vacancies

**Stacy Domingo stated no further updates.**

1. Executive Director’s Report
   1. Update Regarding Procurement of NG911 Assessment

**Executive Director stated that the procurement of the NG911 assessment was awarded to Mission Critical Partners on 1-23-2025. He added that the contract was initiated the following day on 1-24-2025 via preliminary discussions and will keep the parties involved apprised.**

* 1. Volunteers Request for DCCA National Consumer Protection Week Fair on March 6, 2025 and Update Regarding Promotional Items for Community Outreach

**Executive Director stated that the DCCA National Consumer Protection Week Fair on 3-6-2025 has been confirmed and the promotional items are ready for distribution. He added that he is currently working on the brochure handout. Furthermore, he requested volunteers to help at the aforementioned event. Please see volunteers list below:**

* **Executive Director from 911 Board (Confirmed)**
* **Administrative Services Assistant from 911 Board (Confirmed)**
* **Edward Fujioka from Finance Committee – Formerly Honolulu Emergency Services Department (Confirmed)**
* **Davlynn Racadio from Maui Police Department (Tentative)**
* **1-2 Volunteers from Honolulu Police Department (Tentative)**
* **1 Volunteer from Honolulu Fire Department (Tentative)**
  1. Fiscal Year 2026-2030 Strategic Budget Plan Discussion

**Executive Director stated that he has not received any feedback/comments**

**regarding the 911 Board’s request to permanently increase legislative spending**

**ceiling to ~$14,000,000.00. He added that he will distribute the individual budget files**

**to all of the PSAPs shortly with the first set of revisions/discussion occurring in**

**March or April 2025.**

1. Items for Discussion, Consideration, and Action
   1. Hawaii Police Department Requesting $9,000.00 for 2 Additional Personnel to Attend Motorola/Spillman Conference

**Board Chair stated the item above and asked for a motion to approve. Ji Sook Kim motioned to approve this request. Elliott K. Ke seconded the motion. A voice vote was taken, motion was unanimously approved.**

* 1. Hawaii Police Department Requesting $4,500.00 for 1 Additional Personnel to Attend 9-1-1 Goes to Washington (GTW) 2025

**Board Chair stated the item above and asked for a motion to approve. Ji Sook Kim motioned to approve this request via transfer of required funds from DIT to HIPD since Tony Velasco will no longer be attending. Stephen Courtney seconded the motion. A voice vote was taken, motion was unanimously approved.**

* 1. Oahu Emergency Medical Services Requesting to Transfer $9,000.00 from APCO to Navigator

**Board Chair stated the item above and asked for a motion to approve. Ji Sook Kim motioned to approve this request.** **Elliott K. Ke seconded the motion. A voice vote was taken, motion was unanimously approved.**

* 1. Oahu Emergency Medical Services Requesting $1,011.99 for Priority Dispatch Renewal

**Board Chair stated the item above and asked for a motion to approve. Ji Sook Kim motioned to approve this request. Matthew Kurihara seconded the motion. A voice vote was taken, motion was unanimously approved.**

* 1. Oahu Emergency Medical Services Requesting $370.00 for Priority Dispatch License

**Board Chair stated the item above and asked for a motion to approve. Ji Sook Kim motioned to approve this request. Matthew Kurihara seconded the motion. A voice vote was taken, motion was unanimously approved.**

* 1. Additional Items Proposed by Meeting Attendees

1. Announcements
   1. Future Virtual Meeting Dates/Times (9:00AM-12:00PM)
      1. [Tentative] Thursday, March 13, 2025 (Combined Meeting)
      2. [Tentative] Thursday, April 10, 2025 (Combined Meeting)
   2. Future Conference Dates (3 Months of Advanced Approval Required)
      1. 9-1-1 Goes to Washington (GTW) February 23-26, 2025, Arlington, VA
      2. NENA Conference (National Emergency Number Association) June 21-26, 2025, Long Beach, CA
      3. APCO Conference (Association of Public-Safety Communications Officials) July 27-30, 2025, Baltimore, MD
   3. Additional Announcements from Meeting Attendees

**Lorrin Okumura expressed his gratitude regarding approval of EMS’ requests under the Finance Committee agenda items.**

**Reed Mahuna expressed his gratitude regarding approval of HIPD’s requests under the Finance Committee agenda items.**

1. Open Forum: Public comment on issues not on the Board Meeting Agenda

**There was no public comment on issues not on the agenda.**

1. Adjournment

**Board Chair requested a motion to adjourn the meeting. Ji Sook Kim motioned to adjourn the meeting. Elliott K. Ke seconded the motion. A voice vote was taken, adjournment was unanimously approved. The meeting was adjourned.**