

NOVEMBER 2024

Dates	Description
November 14, 2024	Delivered for the Spillman CAD system: AddressPoints, BuildingFootprints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers.
November 15, 2024	Delivered address points with civic addresses and postal communities for Kauai to Intrado, for upload to SCC.
November 27, 2024	Delivered for the Spillman CAD system: AddressPoints, BuildingFootprints, Churches, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers.
November 27, 2024	Delivered address points with civic addresses and postal communities for Kauai to Intrado, for upload to SCC.
11/1/2024 - 11/30/2024	<p>The Kauai County Primary PSAP 701/709 Report Status through 11/30/2024:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
11/1/2024 - 11/30/2024	<p>The Kauai County Primary PSAP processed 2,339 total 9-1-1 calls.</p> <p>* There was 64 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 97.26% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
11/1/2024 - 11/30/2024	The Kauai County Primary PSAP submitted 111 total "Dispatchable Locations", 13 MSAG, 0 TNCRs, 0 ALI DR, and 0 VoIP transaction.
11/1/2024 - 11/30/2024	<p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 771 ALI records are in an open status.</p> <p>Kauai County breakdown: 771 Records Submitted, 0 Pending DBMSP, 277 Pending Telco, and 494 Telephone records remain unopened</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
11/1/2024 - 11/30/2024	The Kauai County Primary PSAP performed 7 Site and 40 Sectors updates to its Wireless 9-1-1 Database.
11/1/2024 - 11/30/2024	The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.
11/1/2024 - 11/30/2024	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.
11/1/2024 - 11/30/2024	The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response There were a total of (20) 911 Text message received at the PSAPs in November 2024.