

MAY 2024

Dates	Description
May 3, 2024	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
May 3, 2024	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
May 3, 2024	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
May 8, 2024	Delivered address points for Oahu Civilian, including civic addresses, to Intrado for testing in the SCC application.
May 13, 2024	Delivered VoIP boundaries for the State of Hawaii to ComTech, specifically to clarify that VoIP calls on Lanai should be routed to Molokai.
May 14, 2024	Updated census tract format to xxxx.xx from x.xx or x per request from Honolulu Fire Department, for every record in address points, points of interest, and street centerlines for Oahu.
May 17, 2024	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
May 17, 2024	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
May 17, 2024	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
May 31, 2024	Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
May 31, 2024	Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
May 31, 2024	Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
5/1/2024 -5/31/2024	<p>The Honolulu C&C Primary and Secondary PSAPs 701/709 Report Status through 5/31/2024:</p> <p>Honolulu City & County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
5/1/2024 -5/31/2024	The Honolulu C&C Primary and Secondary PSAPs processed 81,040 total 9-1-1 calls. There were 1,329 total calls with "No ALI" or location information delivered to the PSAPs. That is 98.36 % of all 9-1-1 calls received at the PSAPs are delivered with location information.
5/1/2024 -5/31/2024	The Honolulu C&C Primary and Secondary PSAPs performed 233 total 9-1-1 Net Transactions, 11 MSAG, 222 ALI transactions, 0 Ali Dr, and 0 VoIP.
5/1/2024 -5/31/2024	<p>The Honolulu C&C Primary and Secondary PSAPs submits daily to West (Intrado), Telephone Number Change Request (TN CR). The current status of these TNCR requests is that there are 4,404 ALI records that are in an open status.</p> <p>Honolulu C&C breakdown: 4,404 Record Submitted, 2 Pending DBMSP, 3,444 Pending Telco, and 958 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco) .</p>
5/1/2024 -5/31/2024	The Oahu PSAPs performed 3 Sites and 23 Sectors updates to their Wireless 9-1-1 Databases (includes updates to both Wireless GIS layers).
5/1/2024 -5/31/2024	The Honolulu C&C Primary and Secondary PSAPs conducted Wireless 9-1-1 testing of 0 Wireless Cell Sites and 0 Sectors.
5/1/2024 -5/31/2024	The Honolulu C&C Primary and Secondary PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, PSAP personnel will utilize this period to sharpen their Texting skills and procedures. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (308) 911 Text messages received at the Primary and Secondary PSAPs in May 2024.