

## APRIL 2024

Dates	Description
April 5, 2024	HPD TriTech Deliverable: Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
April 5, 2024	TriTech Deliverable: Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
April 5, 2024	MapFlex Civilian Deliverable: Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
April 19, 2024	HPD TriTech Deliverable: Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
April 19, 2024	TriTech Deliverable: Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
April 19, 2024	MapFlex Civilian Deliverable: Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
April 26, 2024	Delivered PSAP boundaries (including water) to ComTech on behalf of Verizon for location-based routing (LBR) for the State of Hawaii.
April 29, 2024	HPD TriTech Deliverable: Delivered data update for Central Square including Streets, Police Beats, and Address Points (with and without the apartment records).
April 29, 2024	TriTech Deliverable: Delivered Street Centerlines, Address Points, Fire Response Areas, Medic Response Areas, and Display Address Points to HFD, EMS, and Ocean Safety for TriTech CAD.
April 29, 2024	MapFlex Civilian Deliverable: Delivered Address Points, Common Places, Street Centerlines, Police Response Areas, Fire Response Areas, Medic Response Areas, Ocean Safety Response Areas, ESN, MSAG Communities, Cell Towers, Cell Sectors to the Honolulu MapFlex system for HPD, HFD, EMS, and Ocean Safety.
4/1/2024 -4/30/2024	<p>The Honolulu C&amp;C Primary and Secondary PSAPs 701/709 Report Status through 4/30/2024:</p> <p>Honolulu City &amp; County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
4/1/2024 -4/30/2024	The Honolulu C&C Primary and Secondary PSAPs processed 76,192 total 9-1-1 calls. There were 594 total calls with "No ALI" or location information delivered to the PSAPs. That is 99.22 % of all 9-1-1 calls received at the PSAPs are delivered with location information.
4/1/2024 -4/30/2024	The Honolulu C&C Primary and Secondary PSAPs performed 232 total 9-1-1 Net Transactions, 0 MSAG, 232 ALI transactions, 0 Ali Dr, and 0 VoIP.
4/1/2024 -4/30/2024	<p>The Honolulu C&amp;C Primary and Secondary PSAPs submits daily to West (Intrado), Telephone Number Change Request (TN CR). The current status of these TNCR requests is that there are 4,094 ALI records that are in an open status.</p> <p>Honolulu C&amp;C breakdown: 4,094 Record Submitted, 2 Pending DBMSP, 3,453 Pending Telco, and 639 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco) .</p>
4/1/2024 -4/30/2024	The Oahu PSAPs performed 44 Sites and 231 Sectors updates to their Wireless 9-1-1 Databases (includes updates to both Wireless GIS layers).
4/1/2024 -4/30/2024	The Honolulu C&C Primary and Secondary PSAPs conducted Wireless 9-1-1 testing of 0 Wireless Cell Sites and 0 Sectors.
4/1/2024 -4/30/2024	The Honolulu C&C Primary and Secondary PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, PSAP personnel will utilize this period to sharpen their Texting skills and procedures. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (293) 911 Text messages received at the Primary and Secondary PSAPs in April 2024.
4/1/2024 -4/30/2024	The Honolulu C&C PSAPs conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 100% match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 %.