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| JOSH GREEN, M.D.GOVERNORKe Kiaʻāina | **A picture containing logo  Description automatically generated** | KEITH A. REGANCOMPTROLLERKa Luna Hoʻomalu Hana Laulā**MEOH-LENG SILLIMAN**DEPUTY COMPTROLLERKa Hope Luna Hoʻomalu Hana Laulā |
|  | **STATE OF HAWAIʻI | KA Mokuʻāina o Hawaiʻi****DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA ʻOihana LOIHELU A LAWELAWE Laulā**P.O. BOX 119, HONOLULU, HAWAII 96810-0119**State of Hawaii 911 Board Meeting****Virtual Meeting – Microsoft Teams****Call-In: 808-829-4853; Phone Conf ID: 221 495 123#****Physical Location at****Kalanimoku Building Room 426, 1151 Punchbowl Street, Honolulu, Hawaii 96813 is available to the public and is guaranteed to be connected to the remote virtual meeting.**[**Join the meeting now**](https://teams.microsoft.com/l/meetup-join/19%3Ameeting_NzVjZGMxMjItNTcyYy00ZWJkLTlkMDAtYzY5ZjE1NGQxYjE2%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%2254d0919f-deb4-4ab9-8a7d-dc9e615f0f9c%22%7d)**Meeting ID: 227 536 564 34** **Passcode: T7xaRm** **Contact for Meeting Information/Testimony Submission; Benson Leung, State of Hawaii, 911 Board, VCC, 1151 Punchbowl Street, Honolulu, HI 96813****benson.c.leung@hawaii.gov****Please visit State of Hawaii 9-1-1 Board YouTube Channel for all Meeting Recordings**[State of Hawaii 9-1-1 Board - YouTube](https://www.youtube.com/%40StateofHawaii9-1-1Boar)"In the event that audiovisual communication cannot be maintained by all participating board members and quorum is lost, the meeting will automatically be recessed for 30 minutes, during which time an attempt to restore audiovisual communication will be made. If such attempt to restore is unsuccessful within said 30 minutes, all board members, members of the public, staff and other interested individuals shall log on again to the Teams link on this Notice, whereby audio communication will be established for all participants and the meeting will continue. If reconvening the meeting is not possible because audio and visual communication cannot be re-established, the meeting will be terminated."**Thursday, November 14, 2024****9:00 am – 12:00 pm** |  |

**Agenda**

1. Call to Order, Public Notice
2. Public Testimony Will Be Taken on All Agenda Items as Those Items Occur During the Meeting
3. Roll Call, Quorum
4. Review and Approval of October Meeting Minutes
5. Committee Updates by Committee Chairs
	1. Communications Committee – Davlynn Racadio
		1. Update from Conference Attendees (APCO 9-1-1 Staffing Crisis Summit Conference, October 22-24, 2024, Fort Worth, TX)
		2. Update from Hawaiian Telcom Regarding Personnel and Impact to Statewide Upgrade of 9-1-1 Services
	2. Technical Committee – Shawn Kuratani
		1. Addition of Stacy Domingo to Technical Committee
		2. Model for Advancing Public Safety (Mission Critical Partners)
			1. Advisory Committee – Rebecca Lieberman
				1. Updates on Legislative Session
	3. Finance Committee – Edward Fujioka
		1. Review of Monthly Y-T-D (Year to Date) Cash Flow
		2. Hawaii Police Department Requesting $4,500.00 for 1 Additional Personnel to Attend 9-1-1 Goes to Washington (GTW) 2025
		3. Kauai Police Department Requesting $1,555.00 for Additional APCO Certification Fees
6. Public Service Answering Point Status Updates on Recruitment and other Personnel Issues
	1. Kauai Police Department – Ariel Ramos
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	2. Oahu Police Department – Matthew Kurihara
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	3. Oahu Fire Department – Shawn Kuratani
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	4. Oahu Emergency Medical Services – Lorrin Okumura, Diana Chun, Frannie Chung
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	5. Maui Police Department – Davlynn Racadio
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	6. Molokai Police Department – Davlynn Racadio
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	7. Hawaii Police Department – Robert Fujitake
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
	8. Hawaii Fire Department – Stacy Domingo
		1. Update on Recruitment Process/Strategies and Personnel Training
		2. Update on Personnel Issues and Vacancies
7. Executive Director’s Report
	1. Hawaii Fire Department Transferring $10,000.00 from EMD Protocol Laptops/Tablets to Headsets/Adapters/Keyboard
	2. Update on FY 2022-2023 and FY 2023-2024 Independent Audit Reports
8. Items for Discussion, Consideration, and Action
	1. Hawaii Police Department Requesting $4,500.00 for 1 Additional Personnel to Attend 9-1-1 Goes to Washington (GTW) 2025
	2. Kauai Police Department Requesting $1,555.00 for Additional APCO Certification Fees
	3. Additional Items Proposed by Meeting Attendees
9. Announcements
	1. Future Virtual Meeting Dates/Times (9:00AM-12:00PM)
		1. Thursday, December 12, 2024 (Combined Meeting)
	2. Future Conference Dates (3 Months of Advanced Approval Required)
	3. Additional Announcements from Meeting Attendees
10. Open Forum: Public comment on issues not on the Board Meeting Agenda
11. Adjournment