

SEPTEMBER 2024

Dates	Description
September 4, 2024	Delivered AddressPoints, BuildingFootprints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers for the Intrado MapFlex system.
September 4, 2024	Delivered AddressPoints, BuildingFootprints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers for the Hexagon CAD system
September 11, 2024	Delivered PSAP boundaries with water to Royce Murakami at State of Hawaii, to be sent to NENA for NG 911.
September 18, 2024	Delivered AddressPoints, BuildingFootprints, PointsOfInterest, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers for the Intrado MapFlex system.
September 18, 2024	Delivered AddressPoints, BuildingFootprints, PointsOfInterest, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers for the Hexagon CAD system
9/1/2024 - 9/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 9/30/2024:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
9/1/2024 - 9/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 9,474 total 9-1-1 calls.</p> <p>* There were 7 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.93% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
9/1/2024 - 9/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 53 total "9-1-1Net Transactions", 4 MSAG, 0 ALI TNCRs, 1 ALI DR, 0 VoIP, and 48 Dispatchable Location Transactions.
9/1/2024 - 9/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 853 ALI records are in an open status.</p> <p>Maui County breakdown: 853 Records Submitted, 0 Pending DBMSP, 415 Pending Telco, and 438 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
9/1/2024 - 9/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 0 Site and 0 Sector updates to its WSP Wireless 9-1-1 Database.
9/1/2024 - 9/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai.
9/1/2024 - 9/30/2024	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
9/1/2024 - 9/30/2024	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (37) 911 Text messages received at the Maui County PSAPs in September 2024.
9/1/2024 - 9/30/2024	The Maui County PSAPs conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 100% match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires no further research and correction to the ALI Records.