SEPTEMBER 2023

Dates	Description
September 1, 2023	Delivered updated cell sectors for the AT&T towers in Lahaina, to Intrado for immediate load into MapFlex.
September 6, 2023	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Cell Towers, Common Places Lookup table, Points Of Interest, Street Centerlines, and RMS files.
September 6, 2023	Delivered updated data for MapFlex which included Address Points, Points of Interest, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.
September 7, 2023	Delivered a supplementary data containing civic address fields (CivicNumber, CivicStreet, and PostalCommunity) to Intrado for go-live prep for the SCC application.
September 20, 2023	Delivered updated data for MapFlex which included Address Points, Building Footprint, Lodging, Points of Interest, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.
September 20, 2023	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Building Footprints, Cell Towers, Common Places Lookup table, Lodging, Points Of Interest, Street Centerlines, and RMS files.
September 21, 2023	Delivered a supplementary data containing civic address fields (CivicNumber, CivicStreet, and PostalCommunity) to Intrado for testing with the SCC application.
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 9/30/2023: Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) processed 8,803 total 9-1-1 calls. * There were 21 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.76% of all 9-1-1 calls received at the PSAPs are delivered with location information.
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) performed 171 total "9-1-1Net Transactions", 1 MSAG, 0 ALI TNCRs, 0 ALI DR, 0 VoIP, and 170 Dispatchable Location Transactions.
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 778 ALI records are in an open status. Maui County breakdown: 778 Records Submitted, 0 Pending DBMSP, 564 Pending Telco, and 214 Telephone records remain Unopened; A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) performed 9 Sites and 50 Sectors updates to its WSP Wireless 9-1-1 Database.
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai
9/1/2023 - 9/30/2023	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
9/1/2023 - 9/30/2023	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (16) 911 Text messages received at the Maui County PSAPs in September 2023.
9/1/2023 - 9/30/2023	The Maui County PSAPs conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 99.88% match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires no further research and correction to the ALI Records.