

MAY 2024

Dates	Description
May 1, 2024	Delivered for Intergraph AddressPoints, BuildingFootprints, GateCodes, PointsOfInterest, Schools, StreetCenterlines, WSP Sectors, WSP Towers
May 1, 2024	Delivered updated data for MapFlex which included Address Points, Building Footprints, Points Of Interest, Street Centerlines, Schools, WSP Cell Sectors, and WSP Cell Towers.
May 13, 2024	Delivered VoIP boundaries for the State of Hawaii to ComTech, specifically to clarify that VoIP calls on Lanai should be routed to Molokai.
May 15, 2024	Delivered for Intergraph AddressPoints, PointsOfInterest, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers
May 15, 2024	Delivered updated data for MapFlex which included Address Points, Building Footprints, Points Of Interest, Street Centerlines, Subdivisions, WSP Cell Sectors, and WSP Cell Towers.
May 29, 2024	Delivered for Intergraph AddressPoints, Lodging, PointsOfInterest, PoliceBeats, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers
May 29, 2024	Delivered updated data for MapFlex which included AddressPoints, FoodBeverage, Lodging, MSAGCommunities, PointsOfInterest, PoliceBeats, StreetCenterlines, Subdivisions, WSP Sectors, WSP Towers
5/1/2024 - 5/31/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 5/31/2024:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
5/1/2024 - 5/31/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 9,259 total 9-1-1 calls.</p> <p>* There were 15 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.84% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
5/1/2024 - 5/31/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 123 total "9-1-1Net Transactions", 7 MSAG, 0 ALI TNCRs, 1 ALI DR, 0 VoIP, and 116 Dispatchable Location Transactions.
5/1/2024 - 5/31/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 934 ALI records are in an open status.</p> <p>Maui County breakdown: 934 Records Submitted, 0 Pending DBMSP, 553 Pending Telco, and 381 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
5/1/2024 - 5/31/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 2 Site and 7 Sector updates to its WSP Wireless 9-1-1 Database.
5/1/2024 - 5/31/2024	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai.
5/1/2024 - 5/31/2024	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
5/1/2024 - 5/31/2024	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (28) 911 Text messages received at the Maui County PSAPs in May 2024.