

AUGUST 2023

Dates	Description
August 9, 2023	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Cell Towers, Common Places Lookup table, Points Of Interest, Street Centerlines, Subdivisions, and RMS files.
August 9, 2023	Delivered updated data for MapFlex which included Address Points, Points of Interest, Street Centerlines, Subdivisions, WSP Cell Sectors, and WSP Cell Towers.
August 14, 2023	Delivered updated cell sectors to include the temporary Verizon and T-Mobile COWs in Lahaina, to Intrado for immediate load into MapFlex.
August 14, 2023	Delivered the address points and street centerlines for Lahaina and KULA MSAG to Esri and FEMA for disaster relief.
August 16, 2023	Delivered updated cell sectors for the temporary AT&T COWs in Lahaina, to Intrado for immediate load into MapFlex.
August 17, 2023	Delivered the address points and street centerlines for Lahaina and Kula MSAG to the EOC at the request of the Maui County Real Property staff, for disaster relief.
August 21, 2023	Delivered updated cell sectors for the temporary AT&T COWs in Lahaina, to Intrado for immediate load into MapFlex.
August 22, 2023	Delivered updated cell sectors for the Verizon towers in Lahaina, to Intrado for immediate load into MapFlex.
August 23, 2023	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Cell Towers, Common Places Lookup table, Points Of Interest, Street Centerlines, and RMS files.
August 23, 2023	Delivered updated data for MapFlex which included Address Points, Points of Interest, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.
August 24, 2023	Delivered updated cell sectors for the Verizon towers in Lahaina, to Intrado for immediate load into MapFlex.
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 8/31/2023:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 12,845 total 9-1-1 calls.</p> <p>* There were 1 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.99% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) performed 93 total "9-1-1Net Transactions", 5 MSAG, 0 ALI TNCRs, 1 ALI DR, 0 VoIP, and 87 Dispatchable Location Transactions.</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 806 ALI records are in an open status.</p> <p>Maui County breakdown: 806 Records Submitted, 0 Pending DBMSP, 552 Pending Telco, and 254 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) performed 12 Sites and 92 Sectors updates to its WSP Wireless 9-1-1 Database.</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai</p>
8/1/2023 - 8/31/2023	<p>The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.</p>

8/1/2023 - 8/31/2023

The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (249) 911 Text messages received at the Maui County PSAPs in August 2023.