

## APRIL 2024

Dates	Description
April 3, 2024	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Building Footprints, Cell Towers, Common Places Lookup table, Points Of Interest, Street Centerlines, and RMS files.
April 3, 2024	Delivered updated data for MapFlex which included Address Points, Building Footprints, Points Of Interest, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.
April 17, 2024	Delivered updated data for MapFlex which included Address Points, Building Footprints, Points Of Interest, Street Centerlines, Subdivisions, WSP Cell Sectors, and WSP Cell Towers.
April 17, 2024	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Building Footprints, Cell Towers, Common Places Lookup table, Points Of Interest, Street Centerlines, Subdivisions, and RMS files.
April 26, 2024	Delivered PSAP boundaries (including water) to ComTech on behalf of Verizon for location-based routing (LBR) for the State of Hawaii.
April 29, 2024	Delivered .map, .ply, .rte, and .str files for Intergraph CAD 9.4 with updated data which included Address Points, Building Footprints, Cell Towers, Common Places Lookup table, Gate Codes, Points Of Interest, Street Centerlines, and RMS files.
April 29, 2024	Delivered updated data for MapFlex which included Address Points, Building Footprints, Points Of Interest, Schools, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.
4/1/2024 - 4/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 4/30/2024:</p> <p>Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
4/1/2024 - 4/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) processed 9,282 total 9-1-1 calls.</p> <p>* There were 13 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.86% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
4/1/2024 - 4/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 137 total "9-1-1Net Transactions", 4 MSAG, 1 ALI TNCRs, 0 ALI DR, 0 VoIP, and 132 Dispatchable Location Transactions.
4/1/2024 - 4/30/2024	<p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 859 ALI records are in an open status.</p> <p>Maui County breakdown: 859 Records Submitted, 0 Pending DBMSP, 556 Pending Telco, and 303 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
4/1/2024 - 4/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed 8 Site and 30 Sector updates to its WSP Wireless 9-1-1 Database.
4/1/2024 - 4/30/2024	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sector on Maui and 0 - Site and 0 - Sector on Molokai.
4/1/2024 - 4/30/2024	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
4/1/2024 - 4/30/2024	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (32) 911 Text messages received at the Maui County PSAPs in April 2024.