

SEPTEMBER 2024

Dates	Description
September 11, 2024	Delivered PSAP boundaries with water to Royce Murakami at State of Hawaii, to be sent to NENA for NG 911.
September 19, 2024	Delivered for the Intrado MapFlex system AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers.
September 19, 2024	Delivered for the Spillman CAD system AddressPoints, PointsOfInterest, StreetCenterlines, WSP Sectors, WSP Towers.
9/1/2024 - 9/30/2024	<p>The Kauai County Primary PSAP 701/709 Report Status through 9/30/2024:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
9/1/2024 - 9/30/2024	<p>The Kauai County Primary PSAP processed 1,477 total 9-1-1 calls.</p> <p>* There was 3 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.80% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
9/1/2024 - 9/30/2024	The Kauai County Primary PSAP submitted 29 total "Dispatchable Locations", 1 MSAG, 0 TNCRs, 0 ALI DR, and 0 VoIP transaction. Intrado is currently not processing transactions due to personnel issues.
9/1/2024 - 9/30/2024	<p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 767 ALI records are in an open status.</p> <p>Kauai County breakdown: 767 Records Submitted, 0 Pending DBMSP, 239 Pending Telco, and 528 Telephone records remain unopened</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
9/1/2024 - 9/30/2024	The Kauai County Primary PSAP performed 0 Site and 0 Sectors updates to its Wireless 9-1-1 Database.
9/1/2024 - 9/30/2024	The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.
9/1/2024 - 9/30/2024	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.
9/1/2024 - 9/30/2024	The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response There were a total of (3) 911 Text message received at the PSAPs in September 2024.
9/1/2024 - 9/30/2024	The Kauai County PSAP conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 99.78 % match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires further research and correction to the remaining ALI Records.