

## APRIL 2023

| Dates                | Description  |
|----------------------|--|
| April 6, 2023        | Delivered updated data for Spillman which included Address Points, Points Of Interest, Police Beats (including C3), Street Centerlines, Water Response Areas Police, and Water Response Areas (including C3).  |
| April 6, 2023        | Delivered updated data for MapFlex which included Address Points, Points Of Interest, Police Beats, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.   |
| April 20, 2023       | Delivered updated data for Spillman which included Address Points, Points Of Interest, and Street Centerlines.   |
| April 20, 2023       | Delivered updated data for MapFlex which included Address Points, Points Of Interest, Street Centerlines, WSP Cell Sectors, and WSP Cell Towers.   |
| 4/1/2023 - 4/30/2023 | <p>The Kauai County Primary PSAP 701/709 Report Status through 4/30/2023:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p> |
| 4/1/2023 - 4/30/2023 | <p>The Kauai County Primary PSAP processed 5,979 total 9-1-1 calls.</p> <p>* There were 0 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 100% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>  |
| 4/1/2023 - 4/30/2023 | The Kauai County Primary PSAP submitted 279 total "Dispatchable Locations", 1 MSAG, 0 TNCRs, 0 ALI DR, and 0 VoIP transaction.   |
| 4/1/2023 - 4/30/2023 | <p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 852 ALI records are in an open status.</p> <p>Kauai County breakdown: 852 Records Submitted, 0 Pending DBMSP, 380 Pending Telco, and 472 Telephone records remain unopened</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>                               |
| 4/1/2023 - 4/30/2023 | The Kauai County Primary PSAP performed 1 Site and 1 Sector updates to its Wireless 9-1-1 Database.  |
| 4/1/2023 - 4/30/2023 | The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.   |
| 4/1/2023 - 4/30/2023 | In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.   |
| 4/1/2023 - 4/30/2023 | The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response There were a total of (18) 911 Text message received at the PSAPs in April 2023.                            |