AUGUST 2023	
Dates	**Description**
August 8, 2023	Delivered Address Points, City, Common Names Alt Table, Display Streets, Fire EMS Zone, First In, Points of Interest, POI Alt Names, Police Zones, Street Centerlines, Street Alt Names, and Street Routes for Hawaii County Spillman
August 8, 2023	Delivered Address Points, Cell Sectors, Cell Towers, Points of Interest, Street Centerlines, ESN, MSAG Communities, MedicResponseAreas, and FireResponseAreas for Hawaii County Mapflex
August 8, 2023	Delivered Final Police Beat Maps/Districts to Police Dispatch for Training purposes.
August 22, 2023	Delivered Address Points, City, Common Names Alt Table, Display Streets, Fire EMS Zone, First In, Points of Interest, POI Alt Names, Police Zones, Street Centerlines, Street Alt Names, and Street Routes for Hawaii County Spillman
August 22, 2023	Delivered Address Points, Cell Sectors, Cell Towers, Points of Interest, Street Centerlines, ESN, MSAG Communities, MedicResponseAreas, and FireResponseAreas for Hawaii County Mapflex
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs 701/709 Report Status through 8/31/2023: Hawai'i County: 0 - 701 Discrepancies and 0 - 709 Discrepancies The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs processed 14,310 total 9-1-1 calls. * There were 5 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.97% of all 9-1-1 calls received at the PSAPs are delivered with location information.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs performed 157 total "9-1-1Net Transactions", 7 MSAG, 4 ALI TNCRs, 0 ALI DR, 0 VoIP, and 146 Dispatchable location transactions.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs the below Telephone Number Change Request (TN CR). This identifies that 515 ALI records are in an open status. Hawai'i County breakdown: 515 Records Submitted, 0 Pending DBMSP, 251 Pending Telco, and 264 Telephone records remain unopened; A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs performed 0 Sites and 0 Sectors updates to its WSP Wireless 9-1-1 Database.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs performed the following 9-1-1 wireless field testing: 0 - Site and 0 Sector.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAPs continue with GIS updates and spatial realignments to their GIS data to conform to the new NG911 requirements for 9-1-1 location databases. This service includes performing the updates to the MSAG and ALI records for the Telephone Companies to ensure database synchronization. The Update Process also includes receiving updated Address Points and Street Centerlines from the Hawai'i County Planning Department. VSE (formally Akimeka) compares and incorporates any of the County's additions, changes, and deletions into the VSE (formally Akimeka) Address Points and Street Centerlines layers that appear necessary for the dispatch and response of 911 personnel. This is an on-going project.
8/1/2023 - 8/31/2023	The Hawai'i County Primary and Secondary PSAP continued with the situational awareness project to provide the Hawai'i County public safety responders with a visual display of the Kilauea's East Rift, May, 2018 Lava Flow. This will be an on-going project as the situation requires. This activity will continued to be monitored daily. There were lava flow activity in May 2018 that impacted 911 operations. 911 Mapping Systems will be updated as pertinent activity continues.
8/1/2023 - 8/31/2023	The Hawaii County PSAPs initiated a soft launch of their Text to 9-1-1 system on February 1, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (26) 911 Text messages received at the Primary and Secondary PSAPs in August 2023.
8/1/2023 - 8/31/2023	The Hawaii County PSAP conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 100 % match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 99.83 % which requires further research and correction to the remaining ALI Records.