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March 20, 2024

COMPTROLLER'S MEMORANDUM NO. 2024-008

TO: Heads of Departments and Agencies

FROM: Keith A. Regan, Comptroller

SUBJECT: New Public Parking Procedures at South Street Parking Structure

(Lot R)

The Department of Accounting and General Services, Automotive Management Division ("AMD") will be changing over its database system due to the age of its current system. This change will allow us to better serve users who park in our AMD-managed parking lots.

With the upgraded database system, we will be automating our parking payment process at the South Street Parking Garage (Lot R) around *August 2024*. Eventually the new parking payment process will be operating in select DAGS-managed parking lots. The public will still be able to pay using credit/debit cards as well as cash. The change will involve the use of various types of parking placards and special function passes.

We will keep you informed on the progress of these changes as they take place. We thank you for your continued patience as we transition into our new parking payment system.

Should you have any questions, please feel free to contact Michael Arakaki at (808) 586-0343.