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| JOSH GREEN, M.D. GOVERNOR  Ke Kiaʻāina | **A picture containing logo  Description automatically generated** | KEITH A. REGAN COMPTROLLER  Ka Luna Hoʻomalu Hana Laulā  **MEOH-LENG SILLIMAN**  DEPUTY COMPTROLLER  Ka Hope Luna Hoʻomalu Hana Laulā |
|  | **STATE OF HAWAIʻI | KA Mokuʻāina o Hawaiʻi**  **DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA ʻOihana LOIHELU A LAWELAWE Laulā**  P.O. BOX 119, HONOLULU, HAWAII 96810-0119  **Communications, Technical, and Finance Meeting**  **(Combined Meeting)**  **Virtual Meeting – Microsoft Teams**  **Call-In: 808-829-4853; Phone Conf ID: 147 340 655#**  **Physical location: Kalanimoku Bldg. Room 426, 1151 Punchbowl St., Honolulu, is available to the public and is guaranteed to be connected to the remote virtual meeting.**  **Join on your computer, mobile app or room device**  [**Click here to join the meeting**](https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZjQxNjI4ODctNWUwYy00NjFjLWFkODctZDA0OGZmZWRmMWM4%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%2254d0919f-deb4-4ab9-8a7d-dc9e615f0f9c%22%7d)  **Meeting ID: 284 900 880 123  Passcode: cWqMjB**  [**Download Teams**](https://www.microsoft.com/en-us/microsoft-teams/download-app) **|** [**Join on the web**](https://www.microsoft.com/microsoft-teams/join-a-meeting)  **Contact for Meeting Information/Testimony Submission; Royce Murakami, State of Hawaii, Enhanced 911 Board, Room 411A, 1151 Punchbowl Street, Honolulu, HI 96813**  **royce.m.murakami@hawaii.gov**  "In the event that audiovisual communication cannot be maintained by all participating board members and quorum is lost, the meeting will automatically be recessed for 30 minutes, during which time an attempt to restore audiovisual communication will be made. If such attempt to restore is unsuccessful within said 30 minutes, all board members, members of the public, staff and other interested individuals shall log on again to the Teams link on this Notice, whereby audio communication will be established for all participants and the meeting will continue. If reconvening the meeting is not possible because audio and visual communication cannot be re-established, the meeting will be terminated."  **Thursday, November 9, 2023**  **9:00 am – 12:00 pm** |  |

**Agenda**

1. Call to Order, Public Notice
2. Public Testimony Will Be Taken on All Agenda Items as Those Items Occur During the Meeting
3. Roll Call, Quorum
4. 9-1-1/PSAP Cyber Awareness Webinar – Bradley Riedl / Thomas Lawless
5. Review and Approval of October’s Meeting Minutes
6. Committee Updates by Committee Chairs
   1. Communications Committee – Davlynn Racadio
      1. Lumen (Provider for Spectrum/TWC) Misconfiguration Issue with Hawaiian Telcom
      2. Intrado Training for ECAPS
   2. Technical Committee – Shawn Kuratani
      * 1. Advisory Committee – Everett Kaneshige
           1. No Updates
   3. Finance Committee – Edward Fujioka
      1. Requesting Replacement for Aaron Farias on Finance Committee Due to Retirement
      2. Review of Monthly Y-T-D (Year to Date) Cash Flow
7. Public Service Answering Point Status Updates on Recruitment and other Personnel Issues
   1. Kauai Police Department – Ariel Ramos
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   2. Oahu Police Department – Matthew Kurihara
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   3. Oahu Fire Department – Shawn Kuratani
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   4. Oahu Emergency Medical Services – Lorrin Okumura, Diana Chun, Frannie Chung
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   5. Maui Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   6. Molokai Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   7. Hawaii Police Department – Robert Fujitake
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   8. Hawaii Fire Department – Stacy Domingo
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
8. Items for Discussion, Consideration, and Action
   1. 911 Timeline Update (VSE)
      1. Status Report on All Counties
   2. Additional Items Proposed by Meeting Attendees.
9. Announcements
   1. Future Virtual Meeting Dates/Times (9:00AM-12:00PM)
      1. Thursday, December 14, 2023 (Combined Meeting)
      2. Thursday, January 11, 2024 (Combined Meeting)
   2. Future Conference Dates (3 Months of Advanced Approval Required)
      1. 9-1-1 Goes to Washington February 26 – March 1, 2024, Ritz Carlton, Pentagon City
      2. NENA (National Emergency Number Association) Conference June 28 – July 3, 2024, Kissimmee, Florida
      3. APCO (Association of Public-Safety Communications Officials) Conference August 4-7, 2024, Orlando Florida
   3. Additional Announcements from Meeting Attendees
10. Open Forum: Public comment on issues not on the Board Meeting Agenda
11. Adjournment