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| JOSH GREEN, M.D. GOVERNOR  Ke Kiaʻāina | **A picture containing logo  Description automatically generated** | KEITH A. REGAN COMPTROLLER  Ka Luna Hoʻomalu Hana Laulā  **MEOH-LENG SILLIMAN**  DEPUTY COMPTROLLER  Ka Hope Luna Hoʻomalu Hana Laulā |
|  | **STATE OF HAWAIʻI | KA Mokuʻāina o Hawaiʻi**  **DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA ʻOihana LOIHELU A LAWELAWE Laulā**  P.O. BOX 119, HONOLULU, HAWAII 96810-0119  **Enhanced 911 Board Meeting**  **Virtual Meeting – Microsoft Teams**  **Call-In: 808-829-4853; Phone Conf ID: 109 476 047#**  **Physical location: Kalanimoku Bldg. Room 426, 1151 Punchbowl St., Honolulu, is available to the public and is guaranteed to be connected to the remote virtual meeting.**  **Join on your computer, mobile app or room device**  [**Click here to join the meeting**](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MTE0ZmQ1OWItNDkyOS00N2NlLWIxN2ItNzJiOGUwZWViYTk3%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%2254d0919f-deb4-4ab9-8a7d-dc9e615f0f9c%22%7d)  **Meeting ID: 216 003 186 170  Passcode: dDUfnN**  [**Download Teams**](https://www.microsoft.com/en-us/microsoft-teams/download-app) **|** [**Join on the web**](https://www.microsoft.com/microsoft-teams/join-a-meeting)  **Contact for Meeting Information/Testimony Submission; Royce Murakami, State of Hawaii, Enhanced 911 Board, Room 411A, 1151 Punchbowl Street, Honolulu, HI 96813**  **royce.m.murakami@hawaii.gov**  "In the event that audiovisual communication cannot be maintained by all participating board members and quorum is lost, the meeting will automatically be recessed for 30 minutes, during which time an attempt to restore audiovisual communication will be made. If such attempt to restore is unsuccessful within said 30 minutes, all board members, members of the public, staff and other interested individuals shall log on again to the Teams link on this Notice, whereby audio communication will be established for all participants and the meeting will continue. If reconvening the meeting is not possible because audio and visual communication cannot be re-established, the meeting will be terminated."  **Thursday, October 12, 2023**  **9:00 am – 12:00 pm** |  |

**Agenda**

1. Call to Order, Public Notice
2. Public Testimony Will Be Taken on All Agenda Items as Those Items Occur During the Meeting
3. Roll Call, Quorum
4. Review and Approval of September’s Meeting Minutes
5. Committee Updates by Committee Chairs
   1. Communications Committee – Davlynn Racadio
      1. Issue with Lumen (Provider for Spectrum/TWC) and Hawaiian Telcom
      2. Intrado Training for ECAPS
   2. Technical Committee – Shawn Kuratani
      1. Final Recommendation for Next Generation 9-1-1 Next Steps
      2. Update on HRS Chapter 138 Changes
      3. Approval for Underpayment to Hawaii Police Department in the amount of $0.04 for VSE June 2023 Invoice.
         1. Advisory Committee – Everett Kaneshige
            1. No Updates
   3. Finance Committee – Edward Fujioka
      1. Review of Monthly Y-T-D (Year to Date) Cash Flow
      2. Approval for Underpayment to Hawaii Police Department in the amount of $0.04 for VSE June 2023 Invoice.
6. Public Service Answering Point Status Updates on Recruitment and other Personnel Issues
   1. Kauai Police Department – Ariel Ramos
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   2. Oahu Police Department – Aaron Farias
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   3. Oahu Fire Department – Shawn Kuratani
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   4. Oahu Emergency Medical Services – Lorrin Okumura, Diana Chun, Frannie Chung
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   5. Maui Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   6. Molokai Police Department – Davlynn Racadio
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   7. Hawaii Police Department – Robert Fujitake
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
   8. Hawaii Fire Department – Stacy Domingo
      1. Update on Recruitment Process/Strategies and Personnel Training
      2. Update on Personnel Issues and Vacancies
7. Executive Director’s Report
   1. ACH Deposit at CPB Updates
   2. Board Approval for Errors Under $5.00
   3. Bank Transition
      1. Lock Box Transition Completed
8. Items for Discussion, Consideration, and Action
   1. 911 Timeline Update (VSE)
      1. Status Report on All Counties
   2. Board Approval for Errors Under $5.00
   3. Approval for Underpayment to Hawaii Police Department in the amount of $0.04 for VSE June
   4. Additional Items Proposed by Meeting Attendees.
9. Announcements
   1. Future Virtual Meeting Dates/Times (9:00AM-12:00PM)
      1. Thursday, November 9, 2023 (Combined Meeting)
      2. Thursday, December 14, 2023 (Combined Meeting)
   2. Future Conference Dates (3 Months of Advanced Approval Required)
      1. 9-1-1 Goes to Washington February 26 – March 1, 2024, Ritz Carlton, Pentagon City
      2. NENA (National Emergency Number Association) Conference June 28 – July 3, 2024, Kissimmee, Florida
      3. APCO (Association of Public-Safety Communications Officials) Conference August 4-7, 2024, Orlando Florida
   3. Additional Announcements from Meeting Attendees
10. Open Forum: Public comment on issues not on the Board Meeting Agenda
11. Adjournment