



STATE OF HAWAII

**Enhanced 911 Joint Committee
Virtual Meeting-Microsoft Teams
Thursday, November 12, 2020
9:00 am-Noon**

Minutes

Communications Committee members present Davlynn Racadio (MPD) Chair; Lavina Taovao; and Thalia Burns (HPD).

Communications Committee members absent None

Technical Committee members present Thalia Burns (HPD) Chair; John Jakubczak (MPD); Tony Ramirez (Akimeka); Shawn Kuratani (HFD); Tony Velasco (DIT); David Miyasaki (KPD); Jeffrey Riewer (ATT); and Kenison Tejada (FirstNet & APCO/NENA Pacific Chapter).

Technical Committee members absent None.

Finance Committee members present Kiman Wong Chair (Spectrum) Chair; Kenneth Bugado (HiPD); Lisa Hiraoka (DCCA); Edward Fujioka (HESD); Arnold Kishi (ETS); and Aaron Farias (HPD).

Finance Committee members absent Dean Rickard (MPD Molokai).

Staff members present Stella Kam (AG) and Courtney Tagupa (E911).

Guests Liz Gregg (AT&T); Francis Alueta (HT); Everett Kaneshige (DoD); Glenn Kobashigawa (HawTel); Stacey Perreira (KPD); Kazuo Todd (HiFD); Henrietta Helms (MPD Molokai); Rob Fujitake (HiPD); Cindy Alderete (Winbourne); Julie Heimkes (Winbourne); Wayne Hirasaka (Alakaina); Andrew Reece (Winbourne); Clyde Holokai (MPD); Ollie Galam (NG911); Todd Inoshita (Charter); Melvin Kaku; Ah Lan Leong (HPD); Geoffrey Shon (EMS); Ruth Zipfel (EagleView); Elizabeth Songvilay (AT&T); Patrick Leddy (LCC); Doug Tonnemacher (EagleView); Jay Martin (EagleView); Anthony Krau (EagleView); Megan Riley (EagleView); Sharon Counterman (NG911); Mark Wong (DIT) and Reid Yoshida (HFD).

I. Call to Order, Public Notice, Quorum

- a. The meeting was called to order by Vice-Chair Bugado at 9:00 am.
- b. Public Notice was issued.
- c. A roll call took place, and there was a quorum for all committees.

II. Public testimony on all agenda items

Vice-Chair Bugado asked if anyone wished to provide testimony on any agenda item, to come forward, please. No one came along to testify.

III. Review and approval of last month's meeting minutes

Vice-Chair Bugado called for any additions or corrections to the prior meeting minutes, and none were offered. There was a motion to adopt and was seconded. The motion was approved by voice vote by all committee members present.

IV. Winbourne Consulting Update – J. Heimkes, Cindy Alderete, A. Reece.

- a. Follow up to October discussion about Board's NG 911 role:
 - i. We met with Stella Kam and Courtney Tagupa to discuss options to procure an NG911 vendor.
 - ii. We discussed potential legislative changes.
 - iii. Next Steps:
 - iv. Winbourne will develop a list of legislation that may require legislative committee action.
 - v. Winbourne has completed its initial assessment of legislation requiring review for the Board.
- b. December 911 Committee Meeting Agenda
 - i. Discussion - Hawaiian Telecom as sole-source for ESInet procurement.
- c. Proposed Plan for Contracting with Hawaiian Telcom for ESI net:
 - i. Obtain agreement from 911 Board to pursue a contract with Hawaiian Telecom as ESInet provider.
 - ii. Assist PSAP's in reaching consensus regarding procuring ESInet using Hawaiian Telecom.
 - iii. Work with designated procurement office to justify sole-source procurement.
 - iv. Enter into negotiations with Hawaiian Telecom.
- d. Benefits of Implementing the Proposed ESInet Plan(sole-source):
 - i. Limited or perhaps no changes to legislation required.
 - ii. Hawaiian Telecom has been a good partner, and they are local and understand the nuances of working on the islands.
 - iii. Shared contracts amongst all of the islands equal better buying power while still allowing each of the counties some autonomy.
 - iv. Ubiquitous Service Provider.
- e. Issues with Implementing the ESInet Plan:
 - i. Need consensus of all of the counties to move forward.
 - ii. Approval of sole-source justification-Hawaiian Telecom is not the only provider of ESInet services.
 - iii. Need lead procurement office to support the project.
- f. Comments from attendees:
 - i. Thalia Burns – HPD will not agree to this plan.
 - ii. Francis Alueta – HT is the ubiquitous provider of 911 services up to Hawaii's call handling equipment. The definition of the ESInet for Hawaii goes beyond what HT provides. The current tariff legacy business model provides the means for setting the rates.
 - iii. Kiman Wong - We would have to have continued discussions regarding sole-source.
 - iv. Mark Wong- We can do a competitive price list through the state procurement office to avoid sole-source. Mark volunteered Keith Holt to work with the Board and the procurement office to put together a competitive price list.
 - v. Stella Kam – confirmed that the Board has no authority to solicit a competitive bid for the counties, and a competitive price list may be the solution.

- vi. Thalia Burns – We need to determine the regulatory issues before we move forward with a procurement.
- vii. Corey Shaffer- The state PUC has no authority over wireless services. We may need the services of a regulatory attorney to do the research.
- viii. Stella Kam - The Board is a funding entity, and to change that, the Board must make significant statutory changes.
- ix. There were several options presented by Winbourne, LLC's forward plan:
 - 1. Negotiate with Hawaiian Telcom for sole-source ESInet contract.
 - 2. Have each PSAP solicit its RFP for NG911 Services.
 - 3. Determine if the E911 Board has the authority to do an NG911 RFP for the county PSAPs.
 - 4. Should the Board seek the assistance of the state procurement office and DIT to develop or obtain a competitive price list for NG911 procurement?
 - 5. Should the Board form a PIG to meet with the PUC to discuss regulatory issues relating to NG911 and provide research into other jurisdictions?
- x. Stella Kam (**Action item**) – recommended that she consult with a Special Deputy Attorney General and discuss results at the next month's meeting.

V. Update on EagleView – Doug Tonnemacher, Megan Riley, Jay Martin & Ruth Zipfel.

- a. There are seven imagery projects in operation in Hawaii.
- b. There were significant challenges due to COVID-19 and other operational issues.
- c. There were also issues with aircraft maintenance that resulted in non-performance.
- d. EagleView invested \$3.0M dollars in new aircraft and a new maintenance team.
- e. In 2019, there were 500 square miles of imagery coverage that improved to 2,500 square miles in 2020. The forecast is for continuing success with operations.
- f. Status on Projects on Hawaii:
 - i. Maui- Project 1 100% complete; Project 2 -82% complete.
 - ii. Hawaii -Project 1-70% complete; Project 2-39% complete.
 - iii. Kauai – Project 1-96% complete; Project 2-52% complete ;Proj. 3-81% complete; Project. 4-63% complete.
 - iv. Oahu – Project 1-79.5% complete, Project 2 - 23% complete.

VI. Committee Updates by Committee Chairs

- a. Communications Committee – Davlynn Racadio
 - i. There is nothing to report.
- b. Technical Committee –Thalia Burns
 - i. Educational Investigative Committee update – Jeffrey Riewer
 - 1. There is nothing to report.
 - ii. ICTE Investigative Committee – Everett Kaneshige
STIR/SHAKEN:
Everett received responses from all the foremost communications companies:
A copy of the responses was sent to the meeting attendees.
 - iii. Request for approval for Mapflex software upgrade for HiFD - \$3,141.30.
John Jakubczak motioned to approve. Jeff Riewer seconded the motion, and the motion was approved by all Technical Committee members present.
 - iv. Request funding approval for installation costs for new furniture console for HiPD - \$15,200. Jeff Riewer motioned to approve. The motion was seconded by John Jakubczak and approved by all Technical Committee members present.

- c. Finance Committee – Kiman Wong
 - i. The Finance Chair reported on the monthly and year-to-date actuals.
 - ii. Request funding approval for Mapflex software upgrade for HiFD -\$3,141.30. Jeffrey Riewer motioned to approve funding, and Arnold Kishi seconded the motion and was approved by all Finance Committee members present.
 - iii. Request funding approval for installation costs for new furniture console for HiPD - \$15,200. Jeffrey Riewer motioned to approve funding, and Lisa Hiraoka seconded the motion and was approved by all Finance Committee members present.
Funding comes from the existing budgeted reserve.

VII. PSAP Status Updates

- a. Kauai PD – Stacy Perreira
The remodeling of the Dispatched center is scheduled for completion on October 16. A new hire also started on October 16, leaving vacancies down to two. There are currently 45 applicants awaiting testing.
- b. Oahu HPD – Aaron Farias
Training PCO1 class has five. Three are in training sessions before rotation. On Nov.29 going to Kapolei ADC due to COVID-19 and will be splitting operations with JTMC.
- c. Oahu HFD –Reid Yoshida
One vacancy and anticipating additional vacancies due to retirement.
- d. Oahu EMS – Edward Fujioka
EMS is in the early stages of compiling a list of recruits for dispatch. We will be scheduling a few for training in December.
- e. Molokai – There is nothing to add for this month.
- f. Maui – There were two recent ESD supervisor promotions. The CAD upgrade will be going live sometime in December.
- g. Hawaii County PD – Robert Fujitake for Ken Bugado
There are five trainees set for solo call taking. Console change-out is moving smoothly.
- h. Hawaii County FD – Kazuo Todd
There are two new hires, three vacancies, and one other vacancy due to retirement.

VIII. Items for Discussion, Consideration, and Action

- a. 911 Timeline update.
Vice-Chair Bugado requested to refer any timeline updates to Executive Director for processing.
- b. Other

IX. Announcements

- A. Future virtual meeting dates/times (9:00am – 12 noon):
 1. Thursday, December 10, 2020 (Combined Meetings)
 2. Thursday, January 14, 2021 (Combined Meetings)
 3. Thursday, February 11, 2021 (Combined Meetings)
 4. Thursday, March 11, 2021 (Combined Meetings)
 5. Thursday, April 8, 2021 (Combined Meetings)
 6. Thursday, May 13, 2021 (Combined Meetings)

B. Future Conference Dates (**3-months of advanced approval required**):

1. 911 GTW Conference has been canceled.

C. Others-none

X. **Open Forum: Public comment on issues not on the agenda for consideration for the next meeting's committee meeting agenda.**

Vice-Chair Bugado requested that any public member who wished to comment on issues not on the agenda for consideration for the board meeting agenda at the next meeting please come forward to testify. No one came forward.

XI. **Adjournment**

There being no further business, Vice-Chair Bugado requested a motion to adjourn. John Jakubczack motioned to adjourn and was seconded by Jeffrey Riewer, and the motion was approved.