

STATE OF HAWAII  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
ANNUAL REPORT ON GOALS AND OBJECTIVES  
FOR THE PERIOD JULY 1, 2019 THROUGH JUNE 30, 2020

SUBMITTED TO  
THE THIRTY-FIRST STATE LEGISLATURE  
IN RESPONSE TO ACT 100, SLH 1999, PART II

**STATE OF HAWAII  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

**ANNUAL REPORT ON GOALS AND OBJECTIVES**

**January 2021**

**Submitted to the Thirty-First State Legislature  
(As required by Act 100, SLH 1999, Part II)**

The goal of the Department of Accounting and General Services (DAGS) is to strive for quality and consistency in the delivery of essential support services to other state departments and agencies. The department's activities reflect a continuing commitment towards cost efficiency, productivity, relevancy and timeliness of services.

Individual program goals, objectives, policies and action plans follow in this annual report for the twenty-seven programs comprising DAGS. Every program has also identified performance measurements in the following key areas: customer satisfaction, program standard and cost effectiveness. In addition, all programs have included their past year accomplishments. The 27 DAGS programs are as follows:

Government-Wide Support

AGS 101	Accounting System Development and Maintenance
AGS 102	Expenditure Examination
AGS 103	Recording and Reporting
AGS 104	Internal Post Audit
AGS 111	Archives-Records Management
AGS 130	Enterprise Technology Services – Governance and Innovation
AGS 131	Enterprise Technology Services –Operations and Infrastructure Maintenance
AGS 203	State Risk Management and Insurance Administration
AGS 211	Land Survey
AGS 221	Public Works-Planning, Design and Construction
AGS 223	Office Leasing
AGS 231	Central Services-Custodial
AGS 232	Central Services-Grounds Maintenance
AGS 233	Central Services-Building Repairs and Alterations
AGS 240	State Procurement
AGS 244	Surplus Property Management
AGS 251	Automotive Management-Motor Pool
AGS 252	Automotive Management-Parking Control
AGS 871	Campaign Spending Commission
AGS 879	Office of Elections
AGS 891	Enhanced 911 Board
AGS 901	General Administrative Services

Formal Education

AGS 807 School Repair and Maintenance-Neighbor Island Districts

Culture and Recreation

AGS 818 King Kamehameha Celebration Commission

AGS 881 State Foundation on Culture and the Arts

AGS 889 Spectator Events and Shows-Aloha Stadium

Individual Rights

AGS 105 Enforcement of Information Practices

In support of a continuing improvement effort, the Comptroller as head of the department welcomes any questions or comments regarding any of the DAGS program's goals and objectives.

## **GOVERNMENT-WIDE SUPPORT**

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AGS 102	Expenditure Examination
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AGS 130	Enterprise Technology Services – Governance and Innovation
AGS 131	Enterprise Technology Services –Operations and Infrastructure Maintenance
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AGS 879	Office of Elections
AGS 891	Enhanced 911 Board
AGS 901	General Administrative Services

**FORMAL EDUCATION**

AGS 807      School Repair and Maintenance-Neighbor Island Districts

## **CULTURE AND RECREATION**

AGS 818	King Kamehameha Celebration Commission
AGS 881	State Foundation on Culture and the Arts
AGS 889	Spectator Events and Shows-Aloha Stadium

## **INDIVIDUAL RIGHTS**

AGS 105      Enforcement of Information Practices