

## FEBRUARY 2020

| Dates                | Description  |
|----------------------|--|
| February 12, 2020    | Delivered updated data for MapFlex which included Address Points, MSAG Communities, Points Of Interest, Street Centerlines, WSP Cell Sectors and WSP Cell Towers.  |
| February 12, 2020    | Delivered .map, .ply, .str, .rte, Maui Cell Coverage.csv, and database files, which included updated Address Points, Common Name Lookup Table, PoliceVET, Points Of Interest, Street Centerlines, and WSP Cell Towers for Intergraph.  |
| February 26, 2020    | Delivered .map, .ply, .str, .rte, Maui Cell Coverage.csv, and database files, which included updated Address Points, Common Name Lookup Table, Lodging, Points Of Interest, Street Centerlines, and WSP Cell Towers for Intergraph.  |
| February 26, 2020    | Delivered updated data for MapFlex which included Address Points, Lodging, Points Of Interest, Street Centerlines, WSP Cell Sectors and WSP Cell Towers. A complete inventory of GIS layers were added per Intrado's request.  |
| 2/1/2020 - 2/29/2020 | <p>The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 2/29/2020:</p> <p>Maui County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p> |
| 2/1/2020 - 2/29/2020 | <p>The Maui County Primary PSAPs (Maui and Molokai) processed 12,575 total 9-1-1 calls.</p> <p>* There were 3 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.98% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>  |
| 2/1/2020 - 2/29/2020 | The Maui County Primary PSAPs (Maui and Molokai) performed 323 total "9-1-1Net Transactions", 250 MSAG, 2 ALI TNCRs, 2 ALI DR, 0 VoIP, and 69 Dispatchable Location Transactions.  |
| 2/1/2020 - 2/29/2020 | <p>The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 206 ALI records are in an open status.</p> <p>Maui County breakdown: 206 Records Submitted, 0 Pending DBMSP, 146 Pending Telco, and 60 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>   |
| 2/1/2020 - 2/29/2020 | The Maui County Primary PSAPs (Maui and Molokai) performed 10 Site and 45 Sector updates to its WSP 9-1-1 Database.  |
| 2/1/2020 - 2/29/2020 | The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 0 - Site and 0 - Sectors on Maui and 0 - Site and 0 - Sector on Molokai   |
| 2/1/2020 - 2/29/2020 | The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.  |
| 2/1/2020 - 2/29/2020 | The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (23) 911 Text messages received at the Maui County PSAPs in February 2020.                                 |