STATE OF HAWAII
E911 Joint Communications, Technical and Finance Committee Meetings
Kalanikou Building, Room 132
1151 Punchbowl St., Honolulu
Thursday, February 6, 2020
10:00 a.m. – 1:00 p.m.

Minutes

Communications Committee members present: Davlynn Racadio (MPD), Chair; Thalia Burns (HPD); and Lavina Taovao (KPD).

Technical Committee members present: Thalia Burns (HPD), Chair; John Jakubczak (MPD); Shawn Kuratani (HFD); David Miyasaki (KPD); Tony Ramirez (Akimeka); Jeffrey Riewer (AT&T); Kenison Tejada (FirstNet & APCO/NENA Pacific Chapter); and Tony Velasco (DIT).

Technical Committee members absent: Kim Kitagawa (HPD).

Finance Committee members present: Kiman Wong (Spectrum), Chair; Kenneth Bugado, Jr. (HiPD); Edward Fujioka (HESD); Lisa Hiraoka (Consumer Advocate Designee); and Gerald Kaneshiro (HPD).

Finance Committee members absent: Arnold Kishi (CIO Designee) and Dean Rickard (MPD Molokai).

Staff members present: Stella Kam (AG), Courtney Tagupa (E911), and Brandon Sekiya (E911).

Guests: Francis Alueta (HawTel), Nani Blake (Sprint), Vic Freeland (RDC CNRH), Robert Fujitake (HiPD), Liz Gregg (AT&T), Henrietta Helm (MPD Molokai), Wayne Hirasa (Hookui Solutions), Mel Kaku (DTS), Everett Kaneshige (DOD), Tom Lawless (Homeland Security), Kim McCumsey (HPD), Stacy Perreira (KPD), Corey Shaffer (Verizon), Kazuo Todd (HiFD), Mark Wong (DIT), and Ruth Zipfel (Pictometry).

I. Call to Order, Public Notice, Quorum
   A. Vice Chair Kenneth Bugado, Jr. called the meeting to order at 10:00 a.m.
   B. Public Notice was posted.
   C. Quorum was present for all Committees.

II. Public testimony on all agenda items
    Vice Chair Kenneth Bugado, Jr. asked if anyone had testimony to submit. No one came forward to testify.
III. Introductions
Introductions were made by everyone present, at the request of Vice Chair Kenneth Bugado, Jr.

IV. Review and approval of last month’s meeting minutes.
Vice Chair Kenneth Bugado, Jr. called for any additions/corrections to the January 9, 2020 meeting minutes. None were offered. Thalia Burns motioned to adopt. Francis Alueta seconded. The motion was approved by voice vote by all Committee Members present.

V. Committee Updates by Committee Chairs
A. Communications Committee – Davlynn Racadio
Scheduling meetings with Hawaii delegation.
Will provide talking points for meetings with Congresspeople and Senators.
Will voice support for dispatcher reclassification, 911 Saves Act.

B. Technical Committee – Thalia Burns
No updates.

1. Educational Investigative Committee update – Jeffrey Riewer
   No meeting after Board meeting.
   Will invite UH representatives for March meeting.

2. Presentation on Dispatchable locations – Tony Ramirez
   - Kari’s Law effective 2/16/20
   - Dispatchable location=verified address
   - MSAG address=civic address used by PSAPs
   - Includes common names, such as business name, in addition to address
   - FCC requires minimum number of fields; additional fields may be included
   - Includes units within apartments, suites within office buildings
   - Current systems grandfathered; equipment manufactured after 2/16/20 have more stringent requirements
   - Owners of MLTS systems must ensure dispatchable locations to PSAPs
   - Other states have current or pending legislation regarding MLTS

3. Presentation on JTMC – Mel Kaku
   "Honolulu Joint Traffic Management Center - JTMC 2020."
   https://www.youtube.com/watch?v=anBUemj3ktU

4. Request Approval for attendance at APCO Nexus NG911 Training Event – Everett Kaneshige
   May 21-22, 2020 in Washington, DC
   Sessions built around escalating scenarios (e.g. car crash, cyber attack).
   Demonstrations of what NG911 will be capable of.
Thalia Burns requested a motion to add request for approval to next month’s agenda. Tony Ramirez motioned. Jeffrey Riewer seconded. The motion passed.

C. Finance Committee – Kiman Wong

   Enhanced 911 Surcharge Collection 904,205
   Interest Income 32,063

   New & Emerging Technology Training 0
   Non-Recurring Expenses 0
   Recurring Expenses: Administration (18,883)
   Maintenance (191,982)
   Telecommunications (130,950)
   Other 0

   Net Bank Balance 27,943,604
   Outstanding Encumbrances/Accruals (12,927,233)
   Unencumbered Cash Balance 15,016,371

      Not necessary.

   3. Request Funding Approval for attendance at APCO Nexus NG911 Training Event.
      Deferred until March meeting.

VI. PSAP Status Updates
   A. Kauai PD – Stacy Perreira for Kalani Ke:
      • 1 new hire started in January
      • 1 pending hire
      • 1 contract hire
      • Kalani Ke and Stacy Perreira will attend 911 Goes to Washington
      • 6 officers allowed to volunteer for dispatch duty/overtime
   
   B. Oahu HPD – Gerald Kaneshiro:
      • HPD dispatch will begin operating out of JTMC on 2/10/20
      • Expressed thanks for support for fallen officers

   * Vice Chair Kenneth Bugado, Jr. noted the incredible coordination
   
   C. Oahu HFD – Shawn Kuratani for Reid Yoshida:
      • HFD dispatch began operating out of JTMC on 1/27/20
      • Minor hiccups in the beginning worked out
* John Jakubczak commended HFD on coordination for ceremony and noted that he received positive comments from departments across the country regarding the working relationships between agencies within the State

D. Oahu ESD – Edward Fujioka:
   - ESD dispatch began operating out of JTMC on 1/13/20
   - Added questions re: novel coronavirus (e.g., travel to China) for intake calls

E. Molokai PSAP – Henrietta Helm:
   - Nothing to report

F. Maui County – Davlynn Racadio:
   - Maui limited duty officers & volunteers for dispatch duty has been positive
   - Received a call from a boat hit rocks off Molokini Island
     - Contacted USCG with caller on phone
     - Plugged information into RapidSOS
     - Personal vessel responded to USCG mayday call and arrived on scene within 7 minutes
   - MPD currently interviewing for next Assistant Chief of Support Services who will be the Maui PSAP Enhanced 911 Board representative

G. Hawaii County PD – Robert Fujitake:
   - PowerOps installed the week prior
   - Thanked the Board for funding
   - Staff and supervisors love the new system
   - RapidSOS critical in locating a distraught woman in detached garage away from main structure and were able to save her

H. Hawaii County FD – Kazuo Todd
   - Reopened recruitment
   - Advertising on NENA online, radio stations, UH jobs website
   - Added questions re: novel coronavirus (e.g., travel to China) for intake calls
   - Pleased with RapidSOS

I. Hickam-Pearl Harbor RDC – Vic Freeland
   - Report on December 4 JBPHH shooting will be published soon.
   - During lockdown, weaknesses in notification and voice alerts highlighted
   - Expressed thanks to County and State agencies

**VII. Items for Discussion, Consideration and Action**

A. 911 Timeline update.
   - Please continue to refer any timeline updates to the Executive Director.

B. APCO Nexus NG 911 Training Event – Everett Kaneshige.

C. Others.
   - Tony Ramirez expressed thanks to MPD with Akimeka’s Maui office move and assistance with testing of communication; ALI info updated within 4 hours
   - Davlynn Racadio expressed thanks for all for support with Emergency Workers bills, HB2474 and SB3000
   - Gerald Kaneshiro:
     - thanked Stacy Perreira and KPD for working with Rep. Nakamura
clarified HPD supports the intent of HB2332 and SB2888 Relating to Statewide Interoperable Public Safety Communications, but has reservations regarding specific language

VIII. **Announcements**

A. **Future Meeting dates:**
   - All meetings in Kalanimoku Building, Room 132, from 10:00 a.m. to 1:00 p.m. unless specified.
   - 1. Thursday, March 12, 2020 (Combined meetings)
   - 2. Thursday, April 9, 2020 (Combined meetings)
   - 3. Thursday, May 14, 2020 (Combined meetings)
   - 4. **Wednesday**, June 10, 2020 (day early due to Kamehameha Day) **Room 322B**
   - 5. Thursday, July 9, 2020 (Combined meetings)

B. **Future Conference Dates** *(3 months advanced approval required)*:
   1. 911 Goes to Washington Conference: February 11-14; Washington, DC.
   2. FutureView 2020: March 9-12; Phoenix, AZ.
   3. Central Square 2020: March 17-20; Las Vegas, NV.
   4. Rave Summit: March 23-24; New Orleans, LA.
   5. Navigator Conference: April 29-May 1; Orlando, FL.
   6. HxGN Live Conference: June 11-14; Las Vegas, NV.
   7. NENA Conference: June 13-18; Long Beach, CA.
   8. APCO Conference: August 2-5; Orlando, FL.

C. **Others.**

IX. **Open Forum:**
   - Public comment on issues not on the agenda for consideration for Committee meeting agenda at the next meeting.

Vice Chair Kenneth Bugado, Jr. requested that any member of the public who wished to comment on issues not on the agenda for consideration for the Committee meeting agenda at the next meeting, please come forward to testify. No one came forward.

X. **Adjournment**

There being no further business, Vice Chair Kenneth Bugado, Jr. requested adjournment. Thalia Burns motioned. Francis Alueta seconded. Motion was carried. The meeting was adjourned at 11:19 a.m.