OCTOBER 2019	
Dates	**Description**
October 8, 2019	Delivered Address Points, Cell Sectors, Cell Towers, Points of Interest, Street Centerlines, ESN, and Common Places for Mapflex in Hawaii County
October 8, 2019	Delivered Address Points, City, Common Names Alt Table, Display Streets, Fire EMS Zone, First In, Points of Interest, POI Alt Names, Police Zones, Street Centerlines, Street Alt Names, Street Routes for Spillman for Hawaii County
October 22, 2019	Delivered Address Points, Cell Sectors, Cell Towers, Points of Interest, Street Centerlines, ESN, and MSAG Communities, Fire Hydrants, MedicResponseAreas, FireResponseAreas for Hawaii County Mapflex.
October 22, 2019	Delivered Address Points, City, Common Names Alt Table, Display Streets, Fire EMS Zone, First In, Points of Interest, POI Alt Names, Police Zones, Street Centerlines, Street Alt Names, Street Routes, Fire Beats, Medic Beats (Medic Response Areas) and FireHydrants for Hawaii County Spillman.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs 701/709 Report Status through 10/31/19: Hawaiʻi County: 0 - 701 Discrepancies and 0 - 709 Discrepancies The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs processed 17,510 total 9-1-1 calls. * There were 18 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.00% of all 9-1-1 calls received at the PSAPs are delivered with location information.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs performed 265 total "9-1-1Net Transactions", 22 MSAG, 13 ALI TNCRs, 8 ALI DR, 0 VoIP, and 222 Dispatchable location transactions.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs the below Telephone Number Change Request (TN CR). This identifies that 313 ALI records are in an open status. Hawaiʻi County breakdown: 313 Records Submitted, 121 Pending DBMSP, 48 Pending Telco, and 144 Telephone records remain unopened; A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs performed 24 Site and 90 Sector updates to its WSP 9-1-1 Database.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs performed the following 9-1-1 wireless field testing: 3 - Sites and 3 - Sectors.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAPs continue with GIS updates and spatial realignments to their GIS data to conform to the new NG911 requirements for 9-1-1 location databases. This service includes performing the updates to the MSAG and ALI records for the Telephone Companies to ensure database synchronization. The Update Process also includes receiving updated Address Points and Street Centerlines from the Hawaiʻi County Planning Department. Akimeka compares and incorporates any of the County's additions, changes, and deletions into the Akimeka Address Points and Street Centerlines layers that appear necessary for the dispatch and response of 911 personnel. This is an on-going project.
10/1/2019 - 10/31/2019	The Hawaiʻi County Primary and Secondary PSAP continued with the situational awareness project to provide the Hawaiʻi County public safety responders with a visual display of the Kilauea's East Rift, May, 2018 Lava Flow. This will be an on-going project as the situation requires. This activity will continued to be monitored daily. There were lava flow activity in May 2018 that impacted 911 operations. 911 Mapping Systems will be updated as pertinent activity continues.
10/1/2019 - 10/31/2019	The Hawaii County PSAPs initiated a soft launch of their Text to 9-1-1 system on February 1, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (20) 911 Text messages received at the Primary and Secondary PSAPs in October 2019.