DAVID Y. IGE GOVERNOR



CURT T. OTAGURO COMPTROLLER

AUDREY HIDANO DEPUTY COMPTROLLER

Enhanced 911 Board Meeting Kalanimoku Building, Room 132 1151 Punchbowl Street, Honolulu Thursday, September 12, 2019 10:00 a.m. – 1:00 p.m.

<u>Minutes</u>

<u>Board members present</u>: John Jakubczak (MPD), Chair; Francis Alueta (HawTel); Nani Blake (Sprint); Thalia Burns (HPD); Lisa Hiraoka (DCCA); Arnold Kishi (CIO); Jeffrey Riewer (AT&T); and Corey Shaffer (Verizon).

Board members absent: Kenneth Bugado, Jr. (HiPD), Vice Chair; Kalani Ke (KPD); Dean Rickard (MPD); and Mark Wong (DIT).

Staff members present: Stella Kam (AG), Courtney Tagupa (E911), and Brandon Sekiya (E911).

<u>Guests</u>: Randi Bachelor (Rave), Kaena Brown (MPD), Karen Bugado (HiFD), Vic Freeland (RDC CNRH), Eddie Fujioka (HESD), Rob Fujitake (HiPD), Joe Garcia (DOT Harbors), Wayne Hirasa (Hookui Solutions), Mel Kaku (DTS), Gerald Kaneshiro (HPD), Glenn Kobashigawa (HawTel), Shawn Kuratani (HFD), Melody Lewellen (HPD), David Miyasaki (KPD), Davlynn Racadio (MPD), Tony Ramirez (Akimeka), Kevin Sugimoto (DIT), Lavina Taovao (KPD), Kenison Tejada (FirstNet & APCO/NENA Pacific Chapter), and Kiman Wong (Spectrum).

I. Call to Order, Public Notice, Quorum

- A. The meeting was called to order by Chair John Jakubczak at 10:55 a.m.
- B. Public Notice was issued.
- C. Quorum was present.

II. Public testimony on all agenda items

Chair John Jakubczak asked if anyone wished to provide testimony on any agenda item, to please come forward. No one came forward to testify.

III. Introductions

Introductions were made by everyone present at the request of Chair John Jakubczak.

Page 1 of 4

If you require an auxiliary aid or accommodation due to a disability, please contact 808-391-7971 (voice/tty) or email at Courtney.Tagupa@hawaii.gov.

IV. Review and approval of last month's meeting minutes

Chair John Jakubczak called for any additions/corrections to the August 8, 2019 meeting minutes. None were offered. Thalia Burns motioned to adopt. Corey Shaffer seconded. The motion was approved by voice vote by all Board Members present.

V. Committee Updates by Committee Chairs

- A. Communications Committee Davlynn Racadio Nothing further.
- B. Technical Committee Thalia Burns Nothing further.
 - 1. Educational Investigative Committee update Jeffrey Riewer Nothing further.
- C. Finance Committee Kiman Wong Nothing further.
 - 1. Review of monthly cash flow report. Nothing further.

VI. PSAP Status Updates

- A. Kauai Lavina Taovao for Kalani Ke: Nothing further.
- B. Oahu HPD Gerald Kaneshiro: Nothing further.
- C. Oahu HFD Shawn Kuratani: Nothing further.
- D. Oahu EMS Edward Fujioka: Nothing further.
- E. Molokai John Jakubczak for Dean Rickard:
 - Nothing further.
- F. Maui Davlynn Racadio:
 - Nothing further.
- G. Hawaii County PD Robert Fujitake: Nothing further.
- H. Hawaii County FD Karen Bugado for Kazuo Todd: Nothing further.
- I. Hickam-Pearl Harbor RDC Vic Freeland: Nothing further.

VII. Executive Director's Report

A. RFP for NG911 Consultant.
Final draft incorporates Attorney General and ETS comments.
Will be posted on HANDS (Hawaii Awards & Notices Data System) after the Board approves.

Page 2 of 4

If you require an auxiliary aid or accommodation due to a disability, please contact 808-391-7971 (voice/tty) or email at Courtney.Tagupa@hawaii.gov.

Board decision postponed until October 10 meeting so that members can view and comment on draft.

B. Annual CPA Audit – Update
Files given to auditors in the beginning of September.
Auditors will report back within the month.
Estimated to report to Board during the November 14, 2019 meeting.

VIII. Items for Discussion, Consideration and Action

- A. 911 Timeline update
- B. FirstNet update Kenison Tejada Report problems to AT&T and Kenison Tejada. FirstNet Authority handles national contracting.
- C. Request approval:
 - 1. Hawaii PD is requesting a PowerOPS Workstation \$23,150. Chair John Jakubczak requested a motion to approve. Thalia Burns motioned. Jeffrey Riewer seconded. The motion passed.
 - 2. HFD is requesting \$5,000 to procure CAD monitor arms for use at the JTMC.

Chair John Jakubczak requested a motion to approve. Thalia Burns motioned. Francis Alueta seconded. The motion passed.

3. DIT is requesting an additional \$14,642 for the annual maintenance of the Exacom Logging Recorder annual maintenance.

Chair John Jakubczak requested a motion to approve. Francis Alueta motioned. Corey Shaffer seconded. The motion passed.

- D. Presentation on Rave Mobile Safety products and services Randi Bachelor (with Bill Homer via phone).
 - Processes ~20% of all 911 calls nationwide
 - Partnered with AT&T, FirstNet, National Weather Service, schools
 - Local partners include Hawaii County, Hawaii Pacific University, Honolulu County (police, fire, and EMS), Kahala Nui, Kalihi-Palama
 - Rave Alert offers mass emergency notification
 - Panic button for employees, faculty, staff
 - iPause certified
 - Smart911 profile incorporation portable while traveling/roaming to get local alerts
 - Incorporates Google Translate to accommodate foreign languages
 - Rave Prepare for limited mobility individuals
 - Internal staff "chat" function
 - CMASS access through FEMA
- E. Request approval for the release of the RFP for the NG911 State Plan Consultant. Deferred until October 10, 2019 meeting.

IX. Announcements

A. Future meeting dates:

All meetings in Kalanimoku Building, Room 132, from 10:00 a.m. to 1:00 p.m. unless specified.

- 1. Thursday, October 10, 2019 (Combined meetings)
- 2. Thursday, November 14, 2019 (Combined meetings)
- 3. Thursday, December 12, 2019 (Combined meetings)
- 4. Thursday, January 9, 2020 (Combined meetings)
- B. Future Conference Dates (3 months advanced approval required):
 - 1. West Safety: September 16-19, 2019, Denver, CO.
 - 2. Motorola Solutions' Annual Users' Conference: September 30-October 3, 2019, Salt Lake City, UT.
 - 3. 911 Goes to Washington Conference: February 2020, Washington, DC.
- C. Others

Tony Ramirez:

- February 2015 FCC Docket 15-9 regarding accuracy of dispatchable locations for wireless networks
- State dispatch location data is 100% accurate, including multi-unit buildings
- Synchronized locations or towers/antennae with CAD maps
- FCC 19-6 requires dispatchable locations for VoIP and wireline (e.g. individual hotel rooms and apartment units) in GIS and Enterprise networks
- X. Open Forum: Public comment on issues not on the agenda for consideration for Board agenda at the next meeting.

Chair John Jakubczak requested that any member of the public here today who wished to comment on issues not on the agenda for consideration for the Committee meeting agenda at the next meeting, please come forward to testify. No one came forward.

Adjournment

XI.

There being no further business, Chair John Jakubczak requested a motion to adjourn. Jeffrey Riewer motioned. Thalia Burns seconded. The motion passed, and the meeting was adjourned at 12:08 p.m.