NOVEMBER 2018

Dates	Description
November 7, 2018	Delivered .map, .str, .rte, .ply and Maui Cell Coverage.csv which included updated Address Points, Common Places Lookup Table, Points Of Interest, Street Centerlines, and WSP Cell Towers for Intergraph
November 7, 2018	Delivered updated data for MapFlex which included Address Points, Points Of Interest, Street Centerlines, WSP Cell Sectors and WSP Cell Towers
November 21, 2018	Delivered .map, .str, .rte, .ply and Maui Cell Coverage.csv which included updated Address Points, Common Places Lookup Table, Fire Beats, Fire Response Areas, Points Of Interest, Street Centerlines, and WSP Cell Towers for Intergraph
November 21, 2018	Delivered updated data for MapFlex which included Address Points, Fire Response Areas, Points Of Interest, Street Centerlines, WSP Cell Sectors and WSP Cell Towers
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) 701/709 Report Status through 11/30/18: Maui County: 0- 701 Discrepancies and 0 - 709 Discrepancies The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) processed 11,295 total 9-1-1 calls. * There were 1 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.99% of all 9-1-1 calls received at the PSAPs are delivered with location information.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) performed 239 total "9-1-1Net Transactions", 14 MSAG, 1 ALI TNCRs, 1 ALI DR, 0 VoIP, and 223 Dispatchable Location Transactions.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) Telephone Number Change Request (TN CR). This identifies that 354 ALI records are in an open status. Maui County breakdown: 354 Records Submitted, 27 Pending DBMSP, 6 Pending Telco, and 321 Telephone records remain Unopened; A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) performed 1 Site and 2 Sector updates to its WSP 9-1-1 Database.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) performed the following 9-1-1 wireless field testing: 2 - Site and 4 - Sectors on Maui and 0 - Site and 0 - Sectors on Molokai
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) continue with GIS updates and spatial realignments to their GIS data to conform to the new NG911 requirements for 9-1-1 location databases. This service includes performing the updates to the MSAG and ALI records for the Telephone Companies to ensure database synchronization.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs (Maui and Molokai) continues with Intergraph CAD Upgrade Project. During the Month of March, an emphasis was placed on deleting overlapping and crowded Street Centerlines and Stream Labels. This will be an ongoing effort.
11/1/2018 - 11/30/2018	The Maui County Primary PSAPs added to their CAD 911 Mapping System, a new GIS layer to show the sub locations on School campuses. This on-going project consists of adding classroom numbers and points of interest onto the mapping systems database.
11/1/2018 - 11/30/2018	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.

11/1/2018 - 11/30/2018	The Maui County PSAPs initiated a soft launch of their Text to 9-1-1 system on March 15, 2016. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response. There were a total of (11) 911 Text messages received at the Maui County PSAPs in November 2018.