STATE OF HAWAI'I
E911 Joint Communications, Technical
and Finance Committee Meetings
Kalanimoku Building, Room 322B
1151 Punchbowl St., Honolulu
Thursday, July 12, 2018
10:00 a.m. – 1:00 p.m.

Minutes

Communications Committee members present: Davlynn Racadio, Chair (MPD); Thalia Burns (HPD); and Lavina Taovao (KPD).
Communications Committee members absent: None.

Technical Committee members present: Thalia Burns, Chair (HPD); Rob Gausepohl (KPD); John Jakubczak (MPD); David Miyasaki (KPD); Tony Ramirez (Akimeka); Jeffrey Riewer (AT&T); Kenison Tejada (APCO/NENA Pacific Chapter).
Technical Committee members absent: Kim Kitagawa (HPD), Shawn Kuratani (HFD), and Tony Velasco (DIT).

Finance Committee members present: Kenneth Bugado, Jr. (HiPD); Rob Gausepohl (KPD); Dean Rickard (MPD Molokai); and Kiman Wong (Spectrum).
Finance Committee members absent: Gerald Kaneshiro (HPD).

Staff members present: Stella Kam (AG), Courtney Tagupa (E911), and Brandon Sekiya (E911).

Guests: Nani Blake (Sprint), Vic Freeland (RDC CNRH), Edward Fujioka (HESD), Liz Gregg (AT&T), Wayne Hirasa (HawTel); Everett Kaneshige (SWIC, DOD), Kalani Ke (KPD), Glenn Kobashigawa (HawTel), Ben Morgan (HawTel), Lorrin Okumura (HESD), Jason Samala (HFD), Geoffrey Shon (HESD), Kevin Sugimoto (DIT), and Wendy-Liz Tancayo-Mebille (MPD).

I. Call to Order, Public Notice, Quorum
   A. Chair John Jakubczak called the meeting to order at 10:00 a.m.
   B. Public Notice was posted.
   C. Quorum was present for all Committees.
II. Public testimony on all agenda items
Chair John Jakubczak asked if anyone had testimony to submit. No one came forward to testify.

III. Introductions
Introductions were made by everyone present, at the request of Chair John Jakubczak.

IV. Review and Approval of Last Month's Meeting Minutes
Chair John Jakubczak called for any additions/corrections to the June 14, 2018 meeting minutes. None were offered. Thalia Burns motioned to adopt. Dean Rickard seconded. The motion was approved by voice vote by all Committee Members present.

V. Committee Updates by Committee Chairs
A. Communications Committee – Davlynn Racadio
   1. Comments from attendees of the NENA and Hexagon Conferences.

   Davlynn Racadio:
   - State well represented; not county/island specific
   - Great meeting with RapidSOS (teaming with Apple)
   - Meeting with West re: upcoming products
   - Attended classes
   - RapidSOS demonstration during August meeting

   Kalani Ke:
   - Sgt. Perreira also attended
   - Courses in management; quality assurance; PSAP design
   - Met with vendors

   Geoff Shon:
   - Network with current & other vendors

   Edward Fujioka:
   - Impressed
   - Met with Amber Lee Foundation representative

   Courtney Tagupa:
   - Pass along thanks from Tony Velasco who attended for the 1st time.
   - Courses outstanding

   - NASNA & NENA
     - Many states have changed statutes to accommodate NG911
     - Research HRS updates
     - Legislator Phase 1 & Phase 2 completed
Klobuchar bill which authorizes funding for Next Generation 911 has died.
FCC location accuracy standards are proceeding as planned.
The 911 Grants program applications process has been delayed.

Tony Ramirez:
- Lot of info re: core components, location accuracy
- Issue w/ definition of “dispatchable location”
- Civic addresses do not match MSAG addresses
- Corroborated address with supplemental info
- West: will continue to send x,y location coordinate accuracy confidence % and ALI address information which will be plotted on MapFlex to give a simulated corroborated location
- Impressed w/ RapidSOS and Apple joint venture.

Geoff Shon:
- Should meet with RapidSOS, West, Apple re: spoofing
- Decide as a State on standards

Davlynn Racadio:
- Keep in mind that different islands have different contracts

Tony Ramirez:
- Must maintain wireless database to maintain accuracy
- West: How do you accomplish on mainland? How do you validate?

Geoff Shon:
- DIT, Akimeka and PSAPs should work together to determine what solution/consultant works best for the entire state

2. Others.
None.

B. Technical Committee – Thalia Burns
1. Educational Investigative Committee update – Jeffrey Riewer
   Thanks to Maui & Honolulu for submitting curricula to UH

2. Investigative Committee – Everett Kaneshige.
   Finished interviews and workshop
   Working on RFP with Attorney General office

C. Finance Committee – Kiman Wong
1. Appointment of new Finance Chair.
   Dean Rickard motioned to appoint Kiman Wong as Chair. Ben Morgan seconded.
   Motion passed.

Enhanced 911 Surcharge Collection 946,922
Interest Income 31,966
New & Emerging Tech. Training (93,010)
Non-Recurring Expenses (7,886,257)
Recurring Expenses: Administration (217,677)
Maintenance (3,153,659)
Telecommunications (465,194)

Net Bank Balance 25,505,039
Outstanding Encumb./Accruals (18,776,125)
Unencumbered Cash Balance 6,728,915

VI. **PSAP Status Updates**

A. Kauai PD – Rob Gausepohl:
   - Moved dispatch to alternate dispatch center.

   David Miyasaki:
   - Power upgrade required shut down of main Viper server which disconnected admin capabilities in primary and alternate locations.
   - Escalated to Glenn Kobashigawa (HawTel) to resolve, still trying to figure out problem.
   - Still unable to transfer VoIP to secondary.
   - Possible configuration change during upgrade.

   Glenn Kobashigawa:
   - HawTel ran traps and traces to find where drop-offs occurred.
   - Limited to Admin line not dispatch.

B. Oahu HPD – Thalia Burns:
   - City terminated Watts contract for JTMC building.
   - Working with City's insurance company on how to move forward.
   - JTMC operations/opening delayed with no firm date for opening.
   - HPD CAD contract awarded to TriTech.
   - Will meet with TriTech at APCO in August.
   - Smart911 has 4321 total subscribers.

C. Oahu HFD – Jason Samala:
   - Recognize and commend staff during network outage weeks ago.
   - Backup system worked seamlessly.

D. Oahu ESD – Edward Fujioka:
   - HESD also experiences outage with CAD.
   - Information had to be reentered into CAD.
   - Will do monthly expense return to Board due to JTMC delay.
E. Molokai PSAP – Dean Rickard:
   • 1 staff member attending APCO
F. Maui County – Davlynn Racadio:
   • Wailuku site miss measured; had to redo furniture due to box which turned out to be HawTel
   • Renovation completion delayed ~2 weeks
   • Alternate dispatch working well.
   • Power ops shrinking, working with Glenn Kobashigawa (HawTel)
G. Hawaii County PD – Kenneth Bugado, Jr.:
   • New Communications Major Andrew Durian replacing Jim O’Connor.
H. Hawaii County FD – (not present)

VII. Items for Discussion, Consideration and Action
A. 911 Timeline update.
   Please continue to refer any timeline updates to the Executive Director.
B. Other items.

VIII. Announcements
A. Future Meeting dates:
   All meetings in Kalanimoku Building, Room 322B from 10:00 a.m. to 1:00 p.m. unless specified.
   1. Wednesday, August 15, 2018 (Combined meeting) Room 426
   2. Thursday, September 13, 2018 (Combined meeting) Room 132
   3. Thursday, October 11, 2018 (Combined meetings) Room 132
   4. Thursday, November 8, 2018. (Combined meetings) Room 132
B. Future Conference Dates (3 months advanced approval required):
   1. APCO Conference, Aug 5-8, 2018, Las Vegas, NV.
C. Others – none.

IX. Open Forum: Public comment on issues not on the agenda for consideration for Committee meeting agenda at the next meeting.
   Chair John Jakubczak requested that any member of the public here today who wished to comment on issues not on the agenda for consideration for the Committee meeting agenda at the next meeting, please come forward to testify. No one came forward.

X. Adjournment
   There being no further business, Chair John Jakubczak requested adjournment. Thalia Burns motioned. Kenneth Bugado, Jr. seconded. Motion was carried. The meeting was adjourned at 10:43 a.m.