

## APRIL 2018

Dates	Description
April 12, 2018	Delivered updated data for Spillman which included Address Points, Common Names, Major Roads, MSAG Communities, Subdivisions, and Street Centerlines
April 12, 2018	Delivered updated data for MapFlex which included Address Points, ESN, Major Roads, Medic Response Areas, MSAG Communities, Points Of Interest, Street Centerlines, Subdivisions, WSP Cell Sectors and WSP Cell Towers
April 26, 2018	Delivered updated data for Spillman which included Address Points, Common Names, and Street Centerlines
April 27, 2018	Delivered updated data for MapFlex which included Address Points, Points Of Interest, Street Centerlines, WSP Cell Sectors and WSP Cell Towers
4/1/2018 - 4/30/2018	<p>The Kauai County Primary PSAP 701/709 Report Status through 4/30/18:</p> <p>Kauai County: 0 - 701 Discrepancies and 0 - 709 Discrepancies</p> <p>The 701/709 Report is a "Location Address Report" received from the Telco indicating Wireline customers requesting telephone service which does not MSAG validate. A "701" discrepancy indicates a House Number that is "out of range", and a "709" discrepancy indicates a customer provided a "Street Name" or "MSAG Community" which did not MSAG validate.</p>
4/1/2018 - 4/30/2018	<p>The Kauai County Primary PSAP processed 4,519 total 9-1-1 calls.</p> <p>* There were 5 total 9-1-1 calls with "No ALI" delivered to the PSAPs. That means 99.89% of all 9-1-1 calls received at the PSAPs are delivered with location information.</p>
4/1/2018 - 4/30/2018	The Kauai County Primary PSAP submitted and processed 118 total "Dispatchable Locations", 6 MSAG, 0 TNCRs, 0 ALI, and 0 VoIP transaction.
4/1/2018 - 4/30/2018	<p>The Kauai County Primary PSAP the below Telephone Number Change Request (TN CR). This identifies that 65 ALI records are in an open status.</p> <p>Kauai County breakdown: 65 Records Submitted, 40 Pending DBMSP, 1 Pending Telco, and 24 Telephone records remain Unopened;</p> <p>A TN CR is an indication that a ALI records requires some type of correction, edit, or modification by the Database Maintenance Service Provider (DBMSP), or the Telephone Company (Telco).</p>
4/1/2018 - 4/30/2018	The Kauai County Primary PSAP performed 16 Sites and 38 Sectors updates to its WSP 9-1-1 Database.
4/1/2018 - 4/30/2018	The Kauai County Primary PSAP performed the following 9-1-1 wireless field testing: 0 - Sites and 0 - Sectors.
4/1/2018 - 4/30/2018	In a press conference on October 13, 2016, an official announcement was made by the Governor of the State of Hawaii introducing "TEXT TO 911" as an emergency public service now available in the State of Hawaii.
4/1/2018 - 4/30/2018	The Kauai County PSAPs initiated a soft launch of their Text to 9-1-1 system on December 21, 2015. During this soft launch period, internal testing and training should continue to be conducted. Although there is a "Text to 911" plot on the MapFlex, the location of the plot is not reliable. Text to 911 Dispatchers should use their skills to determine the exact location of the emergency response There were a total of (12) 911 Text message received at the PSAPs in April 2018.
4/1/2018 - 4/30/2018	The Kauai County PSAP conducted a Quarterly 9-1-1 database synchronization analysis which resulted in a 99.8 % match rate between the MSAG and GIS Databases. An inventory of the ALI Record database yielded a match rate of 100 % which requires further research and correction to the remaining ALI Records.