Committee Structure and Criteria for 9-1-1 Committee Members

Committee Structure:

The Enhanced 9-1-1 Board operates with three appointed standing committees: Communications, Technical, and Finance. Each committee serves a specific role for review and consideration of the various aspects of ensuring effective 9-1-1 service is available for public in the State of Hawaii. Each committee member is appointed by the Chair of the Committee and then confirmed by approval of the Enhanced 9-1-1 Board based on the criteria established for committee members.

The Communications Committee primary focus is on public facing duties including but not limited to press releases, legislation, and education for elected/appointed officials and members of the public regarding 9-1-1 in the State of Hawaii.

The Technical Committee focus is on reviewing reimbursement requests for funding the aspects in the delivery of 9-1-1 service to ensure the requests meet the technical and legal elements necessary.

The Finance Committee focus is on ensuring there is adequate funding available through the collection of 9-1-1 fees for funding requests and making recommendations to the board accordingly.

An Investigative Committee may be appointed by the Enhanced 9-1-1 Board Chair for a specific purpose when a need is identified. Once the research and recommendations are made to the board, the Investigative Committee’s work is complete and the committee is dissolved.

Committee Member Criteria:

- Has the support of their organization/department/government
- Has the time to invest in meetings and representation
- Knowledgeable technically and/or operationally of 9-1-1 service
- Understands basic financial reports and willing to accept fiduciary responsibilities
- Understands and is knowledgeable on State of Hawaii 9-1-1 laws/regulations
- Has a skill, talent, or access to resources of benefit to the committee
- Will work as a non-bias committee member without expectation of compensation