



Hawai'i Enhanced 911
Communications, Technical and Finance Meeting

Kalanimoku Bldg., Room 322B
1151 Punchbowl St., Honolulu

Thursday, March 12, 2015
9:00 am to 12:00 noon

Meeting Minutes

Communications Committee members present: Steve Schutte (Chair), Thalia Burns, Davlynn Racadio and Paul Ferreira.

Communications Committee members absent: Victor Ramos and Lavina Taovao.

Technical Committee members present: Kiman Wong, Kenison Tejada, Steven Schutte, Jeff Riewer, Tony Ramirez, David Miyasaki, Gary Lum, Marshall Kanehailua, and Clement Chan.

Technical Committee members absent: Victor Ramos.

Finance Committee members present: Kiman Wong (Chair), Randy Macadangdang, Roy Irei, Mark Begley and Paul Ferreira.

Finance Committee members absent: Lisa Hiraoka (Consumer Advocate Designee).

Staff members present: Thera Bradshaw, Courtney Tagupa, Stella Kam and Kerry Yoneshige.

Guests: Sandrabel George (Akimeka), Travis Ing (HawPD), John Jakubczak (MPD), Dwayne Sakumoto (Motorola), Susanne Valdez (Motorola), Andrew Lum (HPD), Ben Morgan (HawTel), Ikaika Soo (AT&T), Eleni Papakiristis (HawTel), Bonnie Feato (HPD),

Wayne Hirasa (Sandwich Isles Com), Ken Schulte (TriTech), Allan Nagata (HPD), Sean Naito (HPD), Rob Gausepohl (KPD), Victoria Garcia (OIMT) and Jim Howe (Ocean Safety).

I. Call to Order, Public Notice, Quorum

- a. The meeting was called to order at 9:12 am by Chief Dave Kajihiro in the absence of Victor Ramos, Board Chair until Roy Irei, Vice Chair arrived at 9:15 am.
- b. Quorum was present for all committee meetings.

II. Public testimony on any agenda items.

- a. The Board Vice Chair Roy Irei requested if anyone who wishes to provide public testimony on any agenda item to please come forward. No one came forward.

III. Introductions

- a. Introductions were made of all individuals in attendance.

IV. Review and Approval of Last Month's Meeting Minutes

- a. Jeff Riewer motioned to approve the meeting minutes of the February 12, 2015 Joint Committee meeting. The motion was seconded and approved unanimously by voice vote.

V. Committee Updates by Committee Chairs

- a. Communications Committee – Steven Schutte
 - i. 2015 Legislative Investigative Committee – update
 - 1. Legislative Investigative Committee Chair Paul Ferreira provided the following updates on the following legislative bills:
 - a. **HB894** Relating to E911 Board – Legislation to allow the E911 Board, the authority to hire employees exempt from chapters 76 and 89, Hawaii Revised Statutes.

- i. HB894 has now crossed over. The bill however does not include recommended amendments. The board will have to request the recommended the amendments be placed back in the bill.
 - b. **SB 1063 (companion bill HB894)** did not make the crossover.
 - c. **SB193**, Relating to E911 Surcharge – Legislation to allow the E911 Board to collect a surcharge from pre-paid wireless.
 - i. **SB193 crossed over and will be heard in now in the House. There is little opposition and minimal questions.**
 - d. **HB431**, Relating to E911 Surcharge – Legislation to allow the collection of a surcharge from pre-paid wireless.
 - i. **HB431 Did not make it out of committee.**
 - e. **HB651** – amends section 138-2(a), HRS by reverting e911 board membership from the CIO or CIO's designee back to the comptroller or the comptroller's designee.
 - i. **HB651 Did not make it out of committee.**
 - f. **SB699** – Establishes a fine of not less than \$500 nor more than \$1,000 for committing an offense of misuse of 911 emergency telephone services.
 - i. **SB699 Did not make it out of committee.**
2. Chief Ferreira and the Executive Director expressed appreciation to HPD for their consistent presence during the committee hearings.

3. The Executive Director acknowledged that the effective date for SB193 is year 2020. It was the executive director's recommendation that the effective date of the bill be changed to 2017 to allow time for the transition on prepaid.

ii. NENA 911 Goes to Washington DC.

1. All the attendees expressed their appreciation for being allowed represent the State of Hawaii and to experience the conference activities which included:
 - a. FCC Chairman Tom Wheeler spending time with the delegation and acknowledging Hawaii's accomplishments particularly with Text-to-911. In addition the executive director acknowledged the potential National 911 Program grants that the State of Hawaii may want to consider.
 - b. Also discussed was new Fed legislation regarding MLTS and Wi-Fi hotspots which will be made part of the MLTS database.

iii. Other:

1. Text-to-911 Letters:

- a. Roy Irei asked the PSAP's the status of the Text-to-911 letters. The executive director reported that we are awaiting on the PSAPs to submit their request letters.
- b. The Technical Committee the FCC has implemented a registry for PSAP's. FCC then notifies all carriers.
- c. The Executive Director sent out the federal registry link all the PSAPs.

b. Technical Committee – In Victor Ramos absence Roy Irei

i. Investigative Regulatory Committee update

1. No updates at this time.

ii. Discussion on HxGN Live Hexagon International Conference (1-4 June 2015, Las Vegas):

1. Davlynn Racadio stated that this conference is sponsored by Intergraph. Currently this is the software that MPD utilizes for CAD. Attendance is instrumental in the Maui Counties CAD upgrades.
2. Tony Ramirez motioned to forward to the Finance Committee for funding approval in April 2015 for 2 individuals from MPD to attend the HxGN Live Hexagon International Conference in Las Vegas for the period of June 1 – 4, 2015. The motion was approved by voice vote by all Technical Committee members in attendance.

iii. FCC updates

1. The executive director mentioned 4 FCC updates which included:
 - a. Comments on the report and order on 911 governance on improving 911 reliability that were due on March 9, 2015, was extended to March 23 to allow more input.
 - b. The FCC annual report to congress acknowledged 6 states and Puerto Rico that diverted funds from their 911 funds for other purposes.
 - c. The FCC registry was implemented PSAP's to register upon readiness for text to 911.
 - d. The FCC's action on location accuracy main points:
 - i. Incorporates input from the Enhance 911 Board's filing into final rules.
 - ii. Requires a permanent location accuracy test bed that is transparent and is public safety exclusive.

- iii. Emphasis on dispatchable location which includes caller information and street addresses.
- iv. Requires validation of dispatchable addresses against the 911 databases.
- v. Contains clear and enforceable metrics on performance on how accurate the information is and is broken down into a phased-in approach.
- vi. Establishes a transition program to phase in vertical call location (suite/floor).
- vii. Requires regular reporting on live 911 call performance from selective geographic locations. (Hawaii is not one of the locations chosen).
- viii. Detail planning & reporting to ensure security and privacy of location data.

iv. Request for approval:

1. NENA Conference (June 28 – July 2, 2015) Denver
 - a. MPD (3) - \$10,500
 - b. Executive Director (1) - \$2,725.
 - c. KPD (3) - \$9,900.
 - d. HPD (3) (includes 1 APCO/NENA Rep) - \$9,999.
 - e. HawPD (3) - \$10,500
 - f. Board member – (1) \$3,000
 - g. ESD (2) - \$5,400
 - h. Jeff Riewer motioned to forward the requests to the Finance Committee for funding approval. The motion was seconded and approved by voice vote by all the Technical Committee members present.

2. NASNA Meeting (June 26 –28, 2015) Denver

- a. Executive Director (1) - \$650.
- b. Tony Ramirez motioned to forward this request to the Finance Committee for funding approval and final approval by the board. The motion was seconded and approved by voice vote by all Technical Committee members present.

v. Others

1. Analysis of ALI database on VoIP. TWC

- a. Tony Ramirez stated that early in February TWC provided the following statistics regarding the TWC ALI database for VoIP service:
 - i. Of the 97,000 records, 9,000 were an exact match.
 - ii. There were over 6,500 mix matched items which require correction by Akimeka and TWC.
 - iii. Approximately 3,200 records require new address points be added. It should be completed by mid-May.

2. Wi-Fi Calling (At Home)

- a. Thalia Burns requested assistance from the service providers in understand Wi-Fi calling. Ms. Burns shared information regarding receiving a 911 call from Kentucky.
- b. Apparently when a customer enables the Wi-Fi calling feature, even if they don't opt to select to connect to the network, and they call 911 it by-passes the network and sends the call to 911 with the address at that fixed location.

- c. Is there a way for the customers to update the information so it goes to the right address?
- d. It is the customer's responsibility to provide the correct address when they move based on the FCC regulations.
- e. Thalia Burns requested assistance from the service providers when they deploy similar equipment to perform a test in order for the dispatchers to see what the ALI and ANI display looks like in order to better locate the caller.
- f. **Action Item** - Roy Irei accepted an action item to contact the service providers regarding information on WiFi service.

c. Finance Committee – Kiman Wong

- i. Review of Monthly Cash Flow & Budget Financial report.
- ii. Finance chair Kiman Wong provided the following financial information for the month:
 - 1. Month ending February 2015
 - a. Net receipts - \$716.1k
 - b. Net disbursements.- \$438.0k
 - c. Net bank balance - \$15.3M
 - d. Unencumbered bank balance. - \$12.6M
- iii. Update on the Independent CPA Audit.
 - 1. The Executive Director informed the board the audit has been completed with the audit report to be presented at April's meeting.
- iv. Request for funding approval:
 - 1. NENA Conference (June 28 – July 2, 2015) Denver
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 - b. Executive Director (1) - \$2,725.
 - c. KPD (3) - \$9,900.

- d. HPD (3) (includes 1 APCO/NENA Rep) - \$9,999.
 - e. HawPD (3) - \$10,500
 - f. Board member – (1) \$3,000
 - g. ESD (2) - \$5,400
 - h. Roy Irei motioned to recommend funding for the above mentioned attendees for the NENA Conference to the Board for final approval. The motion was seconded and approved unanimously by all Finance Committee members present.
2. NASNA Meeting (June 26 –28, 2015) Denver
- a. Executive Director (1) - \$650.
 - b. Jeff Riewer motioned to recommend funding for the Executive Director to attend the NASNA Conference to the Board for final approval. The motion was seconded and approved unanimously by all Finance Committee members present.

VI. PSAP Status Updates

- a. Kauai – Mark Begley
 - i. Outstanding TriTech deliverables remain and a contract amendment for an extension is in process.
- b. Oahu – Dave Kajihiro
 - i. Maj. Naito stated that there will be a proclamation from the governor and mayor in recognition of National Dispatch Week.
- c. Molokai – Victor Ramos
 - i. Davlynn Racadio stated that Molokai is undergoing training on Intrado text messaging. Molokai is also switching out on a new radio system.
- d. Maui – J. Jakubczak
 - i. Undergoing transitioning to the new system in Maui.
- e. Hawaii – Marshall Kanehailua
 - i. Hiring process continues for new dispatchers.

- ii. Requisitions will be sent out soon for the new CAD system.
- iii. In honor of Hawaii Police Dispatch Week a recognition luncheon will be held on April 16, 2015 from 1200 to 1600 hours and invitations are extended to all.

VII. Items for Discussion, Consideration and Action

- a. 911 Timeline update – On going
- b. Others - None

c. Announcements

- i. Meeting dates (9am – 12noon).
 - 1. Thursday, April 9, 2015 (Combined meeting)
 - 2. Thursday, May 14, 2015 (Combined meeting)
 - 3. **Tuesday**, June 9, 2015 (Combined meeting)
 - 4. Thursday, July 9, 2015 (Combined meeting)

b. Others

- i. Ms. Victoria Garcia, Statewide Interoperability Coordinator (SWIC), announced that Governor Ige has appointed Adjutant General Logan as the First Net Single Point of Contact (SPOC) for Hawaii and Victoria is the First Net Coordinator and back up to the General as Point of Contact for the State of Hawaii. Ms. Garcia will continue to perform the day-to-day work on the project. At this time, the team is working toward coordinating efforts toward the First Net state consultation scheduled for August 11-12. No further details are available beyond that. Victoria also mentioned that General Logan would like to present to the Board at some time in the future.
- ii. Davlynn Racadio sent out emails to the congressional delegation inviting them to tour the Maui dispatch center as well as encouraging each to join the congressional caucus.

VIII. Open Forum: Public comment on issues not on the agenda for consideration for the Joint Committee Meeting agenda at the next meeting.

- a. The Board Vice Chair requested if anyone in attendance who wishes to comment on issues not on the agenda for consideration for the Joint Committee Meeting agenda at the next meeting to please come forward. No one came forward.

IX. Adjournment

- a. The meeting was adjourned at 10:36 am.