



STATE OF HAWAII

E911 Communications, Technical and Finance
Committee Meetings
Kalanimoku Bldg., Room 132
DLNR Board Room
1151 Punchbowl St., Honolulu
Thursday, February 9, 2016
10:00 am – 12:00 pm

Meeting Minutes

Communications Committee members present: Steven Schutte (Chair), Thalia Burns, Paul Ferreira (HiPD), Davlynn Racadio (MPD), Lavina Taovao (KPD), Sherri Sakamoto (Consumer Advocate Designee).

Technical Committee members present: Thalia Burns (Chair), Rob Gausepohl (KPD), Darren Horio (HiPD), Shawn Kuratani (HFD), David Miyasaki (KPD), Jeff Riewer (AT&T), Steven Schutte (Verizon), Tony Velasco (DIT), Kenison Tejada (APCO/NENA Pacific Chapter), Kiman Wong (Oceanic Cable; Charter Com), Ahlan Leong (HPD).

Technical Committee member absent: John Jakubczak (MPD), and Tony Ramirez (Akimeka).

Legislative Investigative Committee members present: Paul Ferreira (Chair), Steve Schutte (Verizon), Davlynn Racadio (MPD), Thalia Burns (HPD), Stella Kam (AG), Kerry Yoneshige (DAGS/ASO), Roy Irei (T-Mobile), and Kiman Wong (Oceanic TWC).

Finance Committee members present: Kiman Wong (Chair), Paul Ferreira (HiPD), Sherri Sakamoto (Consumer Advocate Designee), and Roy Irei (T-Mobile).

Finance Committee member absent: Michael Contrades (KPD).

Staff members present: Kerry Yoneshige (DAGS/ASO), Stella Kam (AG), Courtney Tagupa (ED, E911), Melvia Kawashima (E911).

Guests: Kenneth Bugado (HiPD), Vic Freeland (RDC CNRH), Diana Chun (ESD), Sherryann Murphy (EMS), Lorrin Okumura (CCHNL/EMS), Bonnie Young (MPD/Molokai), Sterling Kiyota (MPD), Dean Rickard (MPD), Lavina Taovao (KPD), Ben Morgan (HT), Glenn Kobashigawa (HT), Arnold Kishi (DAGS/CIO Designee), Wayne Hirasa (Hookui Solution LLC), Alan Nagata (HPD), William Baldwin (HPD), Ken Schulte (Tri-Tech), Mark Wong (DIT), Tony Velasco (DIT), Mary Boyd (West).

I. **Call to Order, Public Notice, Quorum**

1. Executive Director (ED) Courtney Tagupa called the meeting to order at 10:00 am.
2. Public Notice has been posted.
3. Quorum was present for all Committees.

II. Public testimony on all agenda items

1. ED Tagupa asked if anyone wished to provide testimony on any agenda item to please come forward. No one came forward to testify.

III. Introductions

1. Introductions were made by everyone present, at the request of the ED Tagupa.

IV. Review and Approval of Last Month's Meeting Minutes

1. ED Tagupa called for any additions/corrections to the January 12, 2017 meeting minutes. Committee Member Thalia Burns submitted corrections to the minutes and asked they be deferred until the next meeting. Paul Ferreira moved and Ben Morgan seconded the motion to defer approval of minutes to the following month. The motion was approved by voice vote by all Committee Members present.

V. Committee Updates by Committee Chairs

1. Communications Committee – Steven Schutte deferred to Legislative Investigative Committee update:
 - i. ED Tagupa reported that the Board's Legislative Committee met with representatives from the Cellular Telecommunications Industry Association (CTIA) and concurred in caucus, with the CTIA's surcharge for at prepaid phone cards at 1.5%, reduced from 2.64%. CTIA data methodology was requested and received. Board approval action is needed.
 - ii. Mr. Tagupa reported on the January 25th House Intrastate Commerce Committee hearing on HB206 that amended the surcharge fee to 1.5%, posed enforcement issues to the next Consumer Protections Committee (CPC) for consideration, and amended the effective date to continue the discussion. The House CPC Hearing is scheduled on February 14th.
 - iii. The Legislative Committee and Board should address the enforcement matter.
 - iv. Mr. Tagupa was to testify later this day, February 9th Senate Public Safety/Commerce Consumer Protection and Health. As an update, SB887 passed as amended to reflect the lowered surcharge fee to 1.5%.
 - v. Mr. Tagupa will ask House and Senate committees for a housekeeping amendment: that Section 4 (b) should clarify the different surcharges for postpaid and prepaid services. Kerry Yoneshige (DAGS) and Stella Kam (AG) assisted with language clarification.
 - vi. Mr. Tagupa thanked PSAP and Board members for providing support testimony throughout the legislative process. Support and opposition testimony can be viewed at www.capitol.hawaii.gov website, enter bill number for status report, committee reports, and submitted testimony.
 - vii. Member Davlynn Ricardo reported on Hawaii E911 Goes to Washington group; appointments with U.S. Senators Schatz & Hirono are confirmed; U.S. House Representatives Hanabusa & Gabbard are still pending.
2. Technical Committee – Chair Thalia Burns reported no Investigative Regulatory Committee update.
 - i. Educational Investigative Committee– Chair Jeffrey Riewer reported that the group is compiling data and a report is forthcoming.
 - ii. FCC update – Executive Director Courtney Tagupa
Mr. Tagupa reported that a NASNA letter to FCC reported on "911 Apps" that:
 - a. Enable end users to override location and make misleading claims that APPS are faster than 911 and make false claims on capability.
 - b. May transmit to PSAPs medical or technical information which dispatchers cannot be expected to have the experience to interpret or use.
 - c. APCO remains convinced that mobile apps are not ready to replace traditional voice calls and SMS messages to 9-1-1.
 - d. Apps designed to augment, rather than replace calls to 9-1-1 present significant operational problems for PSAPs and put users at risk.

3. Finance Committee – Kiman Wong
 - i. Chair Kiman Wong presented a review of Monthly Statement of Cash Flow as of January 31, 2017. He reported the following:
 - a. Receipts for month - \$863,830, which includes
 - b. Interest earned - \$6,932, reflecting years past when little interest was earned
 - c. Disbursements for the month – (\$360,062)
 - d. Net Receipts - \$503,768
 - e. Net Bank Balance - \$20,188,728
 - f. Outstanding encumbrances/accruals - \$4,604,985
 - g. Unencumbered Cash Balance - \$15,583,743.

VI. PSAP Status Updates

1. Kauai – Rob Gausepohl
 - i. Reported 2 job offers for dispatchers were made; one is grant funded positions.
2. Oahu HPD – Thalia Burns
 - i. Ms. Burns introduced Major Bill Baldwin taking over HPD Communications;
 - ii. Maj. Nagata is transferred to Patrol; he thanks everyone for their support.
 - iii. No answer yet on HFD CAD interface; an update of this matter will be reported next month.
3. Oahu HFD –Shawn Kuratani
 - i. HFD & HPD met on January 23rd regarding Smart911 program; an HFD Memo requesting support was sent to HFD Executive on Feb. 1st for decision making; a demo is scheduled for mobile units to test that feasibility.
 - ii. HFD met with Tri Tech regarding their CAD interface; a report in March will be made. HFD reported that the CAD to CAD Interface installation order was canceled by mutual agreement (HFD/TriTech); the funds will remain in HFD's maintenance pool fund, exclusively reserved for the future purchase of a CAD to CAD interface with HPD when convenient. Acting BC Kuratani submitted a TriTech confirmation letter.
 - iii. HFD & HPD met on January 23rd regarding Smart911 program; an HFD Memo requesting support was sent to HFD Executive on Feb. 1st for decision making; a demo is scheduled for mobile units to test that feasibility.
 - iv. Contact made with TriTech about the HPD/HFD CAD interface; investigation on the funding on-going; a report in March will be made.
4. Molokai – Dean Rickard and Bonnie Young reported on limited progress in Molokai for properly zoned areas for Dispatch Center new site; it's taking time due to limited available property.
5. Maui – Dean Rickard
 - i. A/C John Jakubczak is at a Pictometry Conference. Dispatcher position count is 20 filled; 19 vacant. Current status: three interviews, two in training, one resignation. It's a tough job and Maui faces the same situation as other counties.
 - ii. Davlynn Ricardo asked Ben Morgan (HawTel) about Lanai power outage situation.
6. Hawaii – Paul Ferreira
 - i. Welcome to Major Baldwin and thank you to Major Nagata.
 - ii. Darren Horio reported ten vacancies; 14 interviews last week; nine are eligible for hire.

- iii. Text calls last month: two out of 26 were good; one party suffered from aphasia (speech impairment) & other was domestic violence report; others were not emergencies.

VII. **Items for Discussion, Consideration and Action**

1. 911 Timeline update –PSAPs responsibilities to continually update their timelines.
2. ED Tagupa reported on CTIA support for our bill, which is significant because of their large Legislative presence.
3. Kennison Tejada queried if the Board can discuss the FCC Report on “911” Apps” so we can respond better to public questions. Should be more than just a fact finding report but direct the public on this practice.

VIII. **Announcements**

1. Board Meeting Dates:
 - i. Thursday, March 9, 2017 (Combined meeting)
 - ii. Thursday, April 13, 2017 (Combined meeting)
 - iii. Thursday, May 11, 2017 (Combined meeting)
 - iv. **Wednesday, June 14, 2017** (Combined meeting) due to NENA Conference

2. Future Conference Dates: *please contact ED Tagupa for details, as needed.*
 - i. 911 Goes to Wash DC, Feb. 26, 2017, Arlington, VA
 - ii. NENA Conference, June 3 – 8, 2017, San Antonio, TX.
 - iii. Hexagon/Intergraph Conference, June 13-16, 2017, Anaheim, CA.
 - iv. APCO Conference, August 13-16, 2017, Denver, CO.

IX. **Open Forum: Public comment on issues not on the agenda for consideration for the Committee meeting agenda at the next meeting.**

1. ED Tagupa requested if anyone wished to comment on issues not on the agenda for consideration for the Committee meeting agenda, to please come forward. No one came forward to testify.

X. **Adjournment:** Having no further business, Chair Ferreira asked for a motion to adjourn the meeting. Ms. Thalia Burns so moved and Mr. Jeffery Riewer seconded; motion was passed. Meeting adjourned at 10:29 am.