



STATE OF HAWAII
E911 Joint Communications, Technical and
Finance Committee Meetings
Kalanimoku Building, Room 322B
1151 Punchbowl St., Honolulu
Wednesday, June 14, 2017
10:00 a.m. – 1:00 p.m.

Minutes

Communications Committee members present: Steven Schutte, Chair (Verizon), Thalia Burns (HPD), Paul Ferreira (HiPD), Davlynn Racadio (MPD), Sherri Sakamoto (Consumer Advocate Designee), Lavina Taovao (KPD).

Technical Committee members present: Thalia Burns, Chair (HPD), Rob Gausepohl (KPD), Shawn Kuratani (HFD), Tony Ramirez (Akimeka), Jeff Riewer (AT&T), Steven Schutte (Verizon), Kenison Tejada (APCO/NENA Pacific Chapter).

Technical Committee members absent: John Jakubczak (MPD), Ahlan Leong (HPD), David Miyasaki (KPD), Tony Velasco (DIT), Kiman Wong (Oceanic TW, Charter Comm).

Finance Committee members present: Paul Ferreira (HiPD), Sherri Sakamoto (Consumer Advocate Designee).

Finance Committee members absent: Michael Contrades (KPD), Roy Irei (T-Mobile).

Staff members present: Stella Kam (AG), Sherri Sakamoto (Consumer Advocate Designee), Courtney Tagupa (E911), Kerry Yoneshige (DAGS), Brandon Sekiya (E911).

Guests: William Baldwin (HPD), Ken Beaumont (West Safety), Brian Boezeman (West Safety), Mary Boyd (West Safety), Kenneth Bugado (HiPD), Diana Chun (Honolulu ESD), Dolores Cook (DOD), Alan Kimura (HiPD), Kim Kitagawa (HPD Comms), Glenn Kobashigawa (HiTel), Ben Morgan (HiTel), Aaron Nunez (Remington College), Dean Rickard (MPD), Jason Samala (HFD), Ken Schulte (TriTech), Kazuo Todd (HiFD), Joe Wilson (Pictometry), Mark Wong (DIT),

I. Call to Order, Public Notice, Quorum

- A. Vice Chair Steven Schutte called the meeting to order at 10:02 a.m.
- B. Public Notice has been posted.

C. Quorum was present for all Committees with the exception of Finance.

II. Public testimony on all agenda items

Steven Schutte asked if anyone had testimony to submit. No one came forward to testify.

III. Introductions

Introductions were made by everyone present, at the request of Steven Schutte.

IV. Review and Approval of Last Month's Meeting Minutes

Steven Schutte called for any additions/corrections to the May 11, 2017 meeting minutes. None were offered. Paul Ferreira so moved and Dean Rickard seconded. The motion was approved by voice vote by all Committee Members present.

V. Committee Updates by Committee Chairs

A. Communications Committee – Steven Schutte

1. NENA Conference comments from attendees.
 - a. Tony Ramirez: met w/ West Safety & Charter Communications; noted there were many good products and services for PSAPs.
 - b. Jeffrey Riewer: represented the Board not AT&T; also noted the array of products.
 - c. William Baldwin: looked at CAD programs, suggested a consultant advise on upgrades.
 - d. Jason Samala: made contacts with vendors; attended classes and the FCC update.
 - e. Thalia Burns: asked CAD vendors questions regarding service capabilities; lengthy discussion with Airbus regarding possible solutions to last month's outage.
 - f. Alan Kimura: first time attending the NENA conference, impressed with facility.
 - g. Courtney Tagupa: impressed with PSAP tour/presentation, enjoyed networking.
 - h. Steven Schutte: noted Fairfax, VA PSAP challenge points; explain what they do; willing to share what they did that works and what could have been better.
2. 2018 Legislative Investigative Committee update – Courtney Tagupa
 - a. No update.

B. Technical Committee – Thalia Burns

1. Educational Investigative Committee update - Chair Jeffrey Riewer
Introduced Aaron Nunez, Remington College, who is willing to answer questions from PSAPs after meeting and will continue to work on statewide education/training,
2. FCC Update – C. Tagupa
 - a. FCC updated Personnel changes: Lisa Fowlkes, Bureau Chief (Public Safety & Homeland Security) replaced Rear Adm. (Ret) David Simpson who left to join RapidSOS. Jessica Rosenworcel who recently termed out

as Commissioner was reappointed to the FCC. David Furth remained in his current position as Deputy Chief. Debra Jordan remains as Deputy Chief. Both Commissioner Rosenworcel and Deputy Chief Jordon have strong ties with the State of Hawaii.

3. Other.

Ben Morgan: introduced Ron Beaumont, West Safety, who expressed West Safety's commitment to Hawaii's 911 services. Sonus control board suppressed alarms (error during installation 4-5 years ago). Engineers going through every device in Hawaii system, working with HawTel. He will answer any questions about outage, West Safety, etc.;

- a. Kazuo Todd: asked if fixes will be applied nationwide; West says yes.
- b. Jeffrey Riewer: asked if redundancy worked; West says it did what it was supposed to do, but alarms did not go off since they were not programmed correctly. Plan C: HawTel switches to admin line.
- c. Rob Gausepohl: asked if scan is routine; West says yes, and it should have been picked up & alarmed properly.
- d. David Miyasaki: asked if this is a trend; having repeated problems with servers.
- e. Tony Ramirez: correction from last month meeting: asked why HawTel didn't alarm, but realized that the issue was with Sonus programming not with HawTel equipment.

C. Finance Committee – Courtney Tagupa

The Executive Director reported the following monthly financial statistics:

1. Income for May 2017: \$899,939
2. Disbursements for May 2017: \$749,489
3. Net Bank Balance for May 2017: \$22,227,518
4. Unencumbered Cash Balance for May 2017: \$17,762,381

VI. PSAP Status Updates

- A. Kauai – Rob Gausepohl: 2 dispatchers went to NENA; 1 dispatcher moved to Hilo; 1 dispatcher in training.
- B. Oahu HPD – Thalia Burns: new hires in training.
- C. Oahu HFD – Jason Samala: nothing to add.
- D. Molokai – Dean Rickard: Bonnie Young retirement official, commended on her 36 years of service; 1 dispatcher applicant to start training.
- E. Maui – Davlynn Racadio: continuous recruitment & interviews; 1 supervisor will be retiring; request for personnel to do call-taking, will need to be certified with PowerPhone.
- F. Hawaii County PD – Paul Ferreira: new hires starting on 6/16; 4 in training
- G. Hawaii County FD - Kazuo Todd: resuscitation academy over the phone CPR; work with Maui to learn about their PowerPhone usage in hopes of increasing successful CPR and decreasing response times; use statistics from calls for justification to add PowerPhone purchase into EMS budget.

VII. Items for Discussion, Consideration and Action

- A. 911 Timeline update.

- B. Other items
None.

VIII. Announcements

- A. Future Meeting dates (10:00am – 1:00pm):
 - 1. Thursday, July 13, 2017 (Combined meeting)
 - 2. Thursday, August 10, 2017 (Combined meeting) **DLNR Board Room**
 - 3. Thursday, September 14, 2017 (Combined meeting)
 - 4. Thursday, October 12, 2017 (Combined meeting)
- B. Future Conference Dates (**3 months advanced approval required**):
 - 1. APCO Conference: August 13-16, 2017, Denver, CO.
 - 2. Spillman Conference: September 27-30, 2017, Park City, UT.
 - 3. 911 Goes to Wash.DC.: February 17-21, 2018, Washington, DC.
 - 4. NENA Conference: June 16-21, 2018, Nashville, TN.
- C. Others – none.

IX. Open Forum: Public comment on issues not on the agenda for consideration for Committee meeting agenda at the next meeting.

No items were presented.

X. Adjournment

Thalia Burns moved to adjourn and Jeffrey Riewer seconded the motion. Motion carried.
The meeting was adjourned at 11:23 a.m.