



Web Browser Compatibility

As you work in the Hawaii Information Portal (HIP), you might notice slight variations on the same transaction page depending on the web browser you use. Differences in appearance and behavior can occur because the technologies that browsers use to process and display web pages vary among web browsers and the version releases of the browser. Some of these differences are very subtle and have no impact on the performance of the application, while others might alter the look and/or function of web pages. Web applications, such as HIP, are designed to be compatible with multiple browsers, despite the technological differences.

Browser settings, compatibility view, pop-up blocker, and security settings can impact downloads.

HIP-Certified Browser Versions

The following are the minimum web browsers versions that are required to be able to use HIP and all its functions. As web browser software is frequently updated, newer versions tend to remain compatible but are not guaranteed to be.

Safari OS X 8.X 9.X	Google Chrome 43.X	MS Internet Explorer 11.X	MS Edge 25.X	Mozilla Firefox 38.X 42.X
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How to check your web browser version

This section provides general instructions on how to determine the version of your web browser. Web browsers can vary from version to version or according to what operating system it is on (Mac or PC). The navigation listed below may be used to determine your web browser version. With the various versions of the web browser software, navigation may vary and may not be exactly as shown.

You can use this information to determine if the web browser you use is HIP certified.

For Safari (Mac):

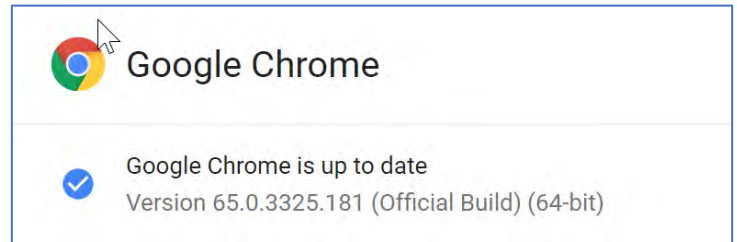
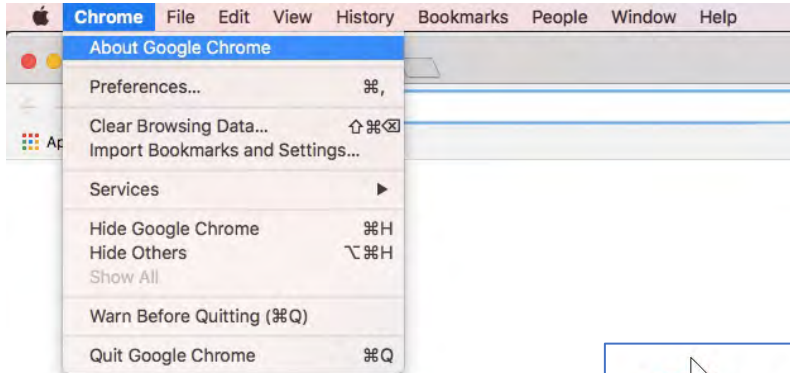
1. On the Mac menu bar, click Safari, then click About Safari.
2. An “About Safari” window will open with the version information. The first number outside the parenthesis is the version number.



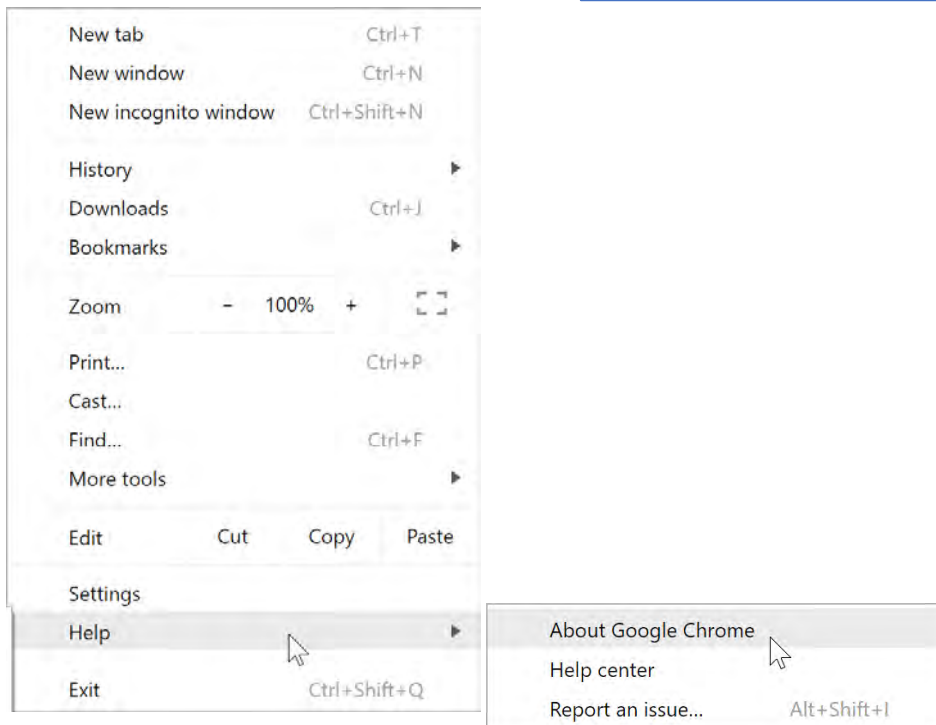
For Google Chrome (Mac and PC):

1. On the top menu bar,
 - a. On a Mac – click Chrome, then then click About Google Chrome
 - b. On a PC - click Help, then click About Google Chrome
2. The page “About Google Chrome” will open with the version information.

On a Mac:

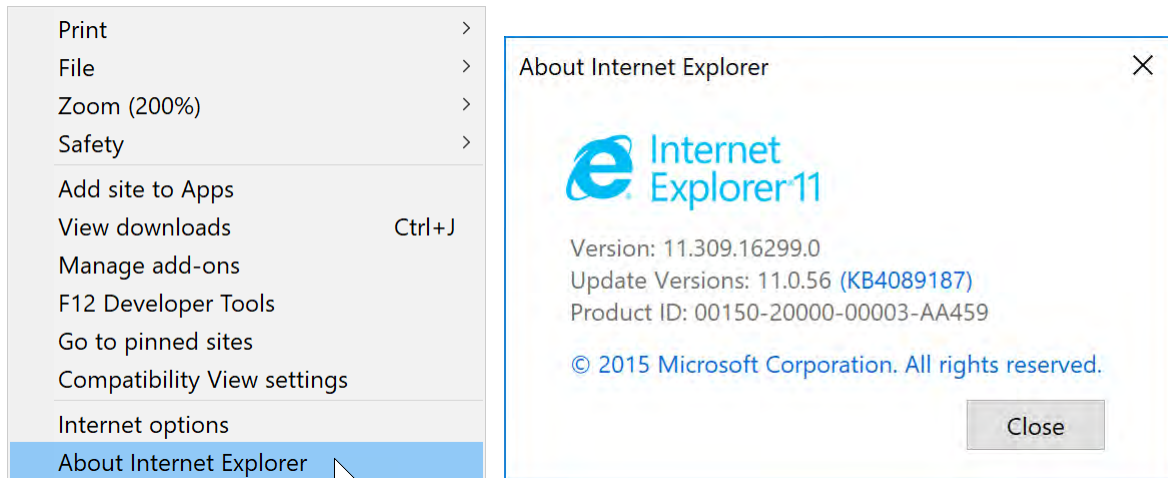


On a PC:



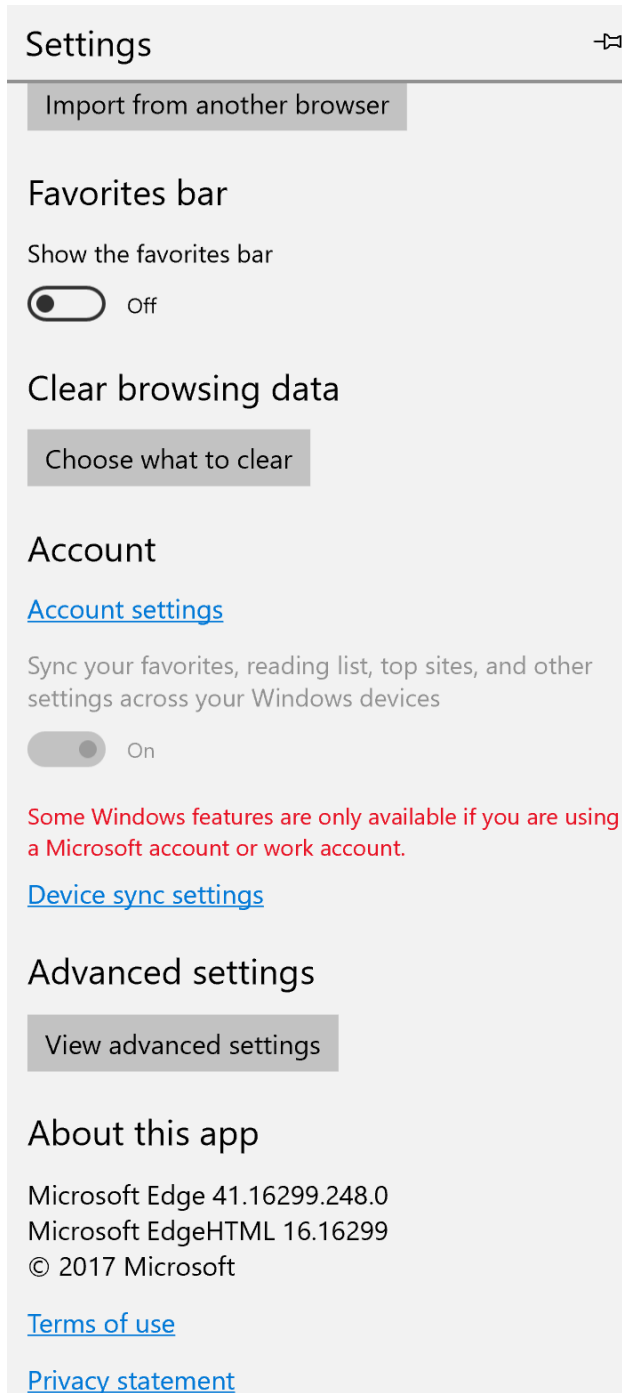
For Internet Explorer (PC):

1. On the top menu bar, click Help, then click About Internet Explorer.
2. A pop up window will appear and display your current version.



For Microsoft Edge (PC):

1. Select More ... in the upper-right corner, and then select Settings
2. Scroll down and find your version under “About this app”.

A screenshot of the Microsoft Edge Settings application. The window title is "Settings" with a close button in the top right. The settings are organized into sections: "Import from another browser" (button), "Favorites bar" (toggle for "Show the favorites bar" is off), "Clear browsing data" (button "Choose what to clear"), "Account" (link "Account settings", toggle for "Sync your favorites, reading list, top sites, and other settings across your Windows devices" is on, red text note "Some Windows features are only available if you are using a Microsoft account or work account.", link "Device sync settings"), "Advanced settings" (button "View advanced settings"), and "About this app" (text: "Microsoft Edge 41.16299.248.0", "Microsoft EdgeHTML 16.16299", "© 2017 Microsoft", links "Terms of use" and "Privacy statement").

Settings

Import from another browser

Favorites bar

Show the favorites bar

Off

Clear browsing data

Choose what to clear

Account

[Account settings](#)

Sync your favorites, reading list, top sites, and other settings across your Windows devices

On

Some Windows features are only available if you are using a Microsoft account or work account.

[Device sync settings](#)

Advanced settings

View advanced settings

About this app

Microsoft Edge 41.16299.248.0
Microsoft EdgeHTML 16.16299
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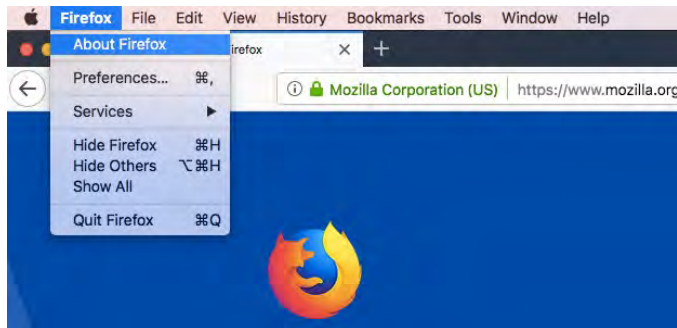
[Terms of use](#)

[Privacy statement](#)

For Mozilla Firefox (Mac and PC):

1. On the top menu bar,
 - a. On a Mac – click Firefox, then click About Firefox.
 - b. On a PC - click Help, then click About Firefox.
2. An “About Mozilla Firefox” window will open with the version information.

On a Mac:



On a PC:

