Enhanced 911 Joint Committee Virtual Meeting-Microsoft Teams Thursday, September 10, 2020 9:00 am-Noon

Minutes

<u>Communications Committee members present</u> Davlynn Racadio (MPD) Chair; Lavina Taovao; and Thalia Burns (HPD).

Communications Committee members absent None

<u>Technical Committee members present</u> Thalia Burns (HPD) Chair; John Jakubczak (MPD); Tony Ramirez (Akimeka); Shawn Kuratani (HFD); Tony Velasco (DIT); David Miyasaki (KPD); Jeffrey Riewer (ATT); and Kenison Tejada (FirstNet & APCO/NENA Pacific Chapter).

Technical Committee member absent None.

<u>Finance Committee members present</u> Kiman Wong Chair (Spectrum) Chair; Kenneth Bugado (HiPD) Vice-Chair; Lisa Hiraoka (Consumer Advocate Designee); Edward Fujioka (HESD); Arnold Kishi (ETS); and Dean Rickard (MPD Molokai)

Finance Committee members absent None

Staff members present Stella Kam (AG) and Courtney Tagupa (E911).

<u>Guests</u> Aaron Farias (HPD); E. Kalani Ke (KPD); Liz Gregg (AT&T); Everett Kaneshige (DoD); Glenn Kobashigawa (HawTel); Stacey Perreira (KPD); Kazuo Todd (HiFD); Henrietta Helms (MPD Molokai); Rob Fujitake (HiPD); Cindy Alderete (Winbourne); Julie Heimkes (Winbourne); Andrew Reece (Winbourne); and Reid Yoshida (HFD).

I. Call to Order, Public Notice, Quorum

- A. The meeting was called to order by Chair Kalani Ke at 9:00 am.
- B. Public Notice was issued.
- C. A roll call took place, and there was a quorum for all committees.

II. Public testimony on all agenda items

Chair Kalani Ke asked if anyone wished to provide testimony on any agenda item, to come forward, please. No one came along to testify.

III. Review and approval of last month's meeting minutes

Chair Kalani Ke called for any additions or corrections to the prior meeting minutes, and none were offered. Francis Alueta motioned to adopt and was seconded by Dean Rickard. The motion was approved by voice vote by all board members present.

IV. Winbourne Consulting Update – J. Heimkes, Cindy Alderete, A. Reece.

- A. Follow up on August Action Items.
 - i. NG 911 Workshops
 - ii. Legislative Investigative Committee formed.

- iii. Winbourne has completed its initial assessment of legislation requiring review for the Board.
- B. September 911 Board Meeting Agenda
 - i. Define Akimeka's role in the NG environment as a PSAP agent.
 - ii. September Action Items Next Steps
 - 1. Complete workshops
 - 2. Conduct the first legislative investigative committee meeting.
 - 3. Confirm the Hawaii 911 Board has the statutory authority to negotiate a Master Services Agreement with Akimeka.

V. Committee Updates by Committee Chairs

- A. Communications Committee Davlynn Racadio
 - i. Congratulations to Thalia Burns and HPD for a successful start in their new CAD system.
- B. Technical Committee Thalia Burns
 - i. Educational Investigative Committee update Jeffrey Riewer
 - 1. Patrick Leddy was not available to join the committee this month.
 - ii. ICTE Investigative Committee Everett Kaneshige
 - 1. T-Mobile Scam calls and related new carrier technology
 - 2. Gather information from carriers and do an information brief-out to the Board.
 - 3. Reform committee to do a follow-up with all carriers regarding scam calls.
 - 4. Stella stated that if the committee changes its role, the committee will need to be reconstituted. Since the committee's role and goals are broad enough, it would not require reconstitution.
 - 5. Everett will put together tasks for both the committee members and the carriers for discussion next month.
- C. Finance Committee Kiman Wong
 - I. The Finance Chair reported on the monthly and year-to-date actuals.

PSAP Status Updates

- A. Kauai Stacy Perreira
 - We have scheduled interviews for the last three openings for dispatchers. There are now 11 candidates.
 - ii. KPD is still in the renovation process, with 2-3 weeks remaining to completion.
- B. Oahu HPD Aaron Farias.
 - Launched CAD in the early morning on August 25 at 3 am. There remain some issues with Central Square. We have five new Police Communications officers and five more anticipated on October 6.
- C. Oahu HFD -Reid Yoshida
 - HFD is fully staffed and started refresher training for operations personnel.
- D. Oahu EMS Edward Fujioka
 - CAD to CAD project EMS is working together with OSL, HPD, and HPD.
- E. Molokai There is nothing to add for this month.
- F. Maui Davlynn Racadio

Two people returned to dispatch and another will be working solo in the next three weeks.

Alderete (Winbourne); Julie Heimkes (Winbourne); Andrew Reece (Winbourne); and Reid Yoshida (HFD).

I. Call to Order, Public Notice, Quorum

- a. The meeting was called to order by Chair Kalani Ke at 9:00 am.
- b. Public Notice was issued.
- c. A quorum will be determined after the roll call.

We The The Chair Kalani Ke asked if anyone wished to provide testimony on any agenda item, to come forward. No one came along to testify.

Haw Five New III. Roll Call

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If you require an auxiliary aid or accommodation due to a disability, please contact 808-391-7971(voice/tty) or email at Courtney.tagupa@hawaii.gov.

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VI. Items for Discussion, Consideration, and Action

A. 911 Timeline update.

Chair Ke requested to refer any timeline updates to Executive Director for processing.

B. Other

VII. Announcements

A. Future meeting dates:

All meetings will be virtual starting at 9:00 am and concluding at noon.

- B. Future Conference Dates (3-months of advanced approval required):
 - 1. 911 GTW Conference, Wash. DC. February 21-25, 2021.
 - 2. Spillman Virtual Meeting-There has been no publication of a virtual meeting.
- C. Others-none

VIII. Open Forum: Public comment on issues not on the agenda for consideration for the Board agenda at the next meeting.

Chair Kalani Ke requested that any member of the public who wished to comment on issues not on the agenda for consideration for the board meeting agenda at the next meeting, please come forward to testify. No one came forward.

IX. Adjournment

There being no further business, Chair Kalani Ke requested a motion to adjourn. The Jeffrey Riewer motioned to adjourn was seconded by John Jakubczak.and approved by voice vote by all board members present.