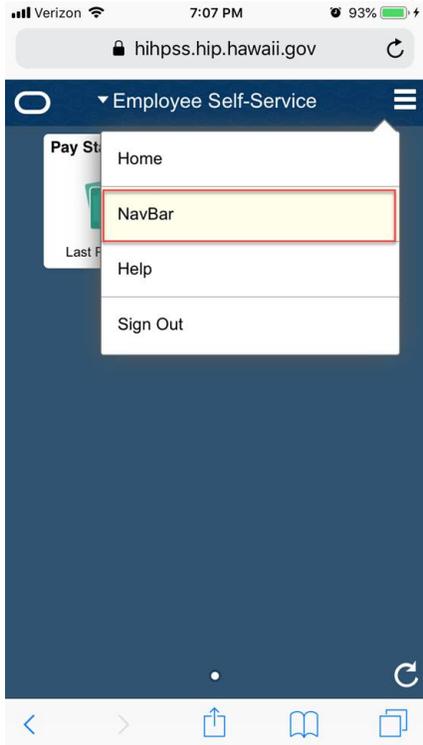
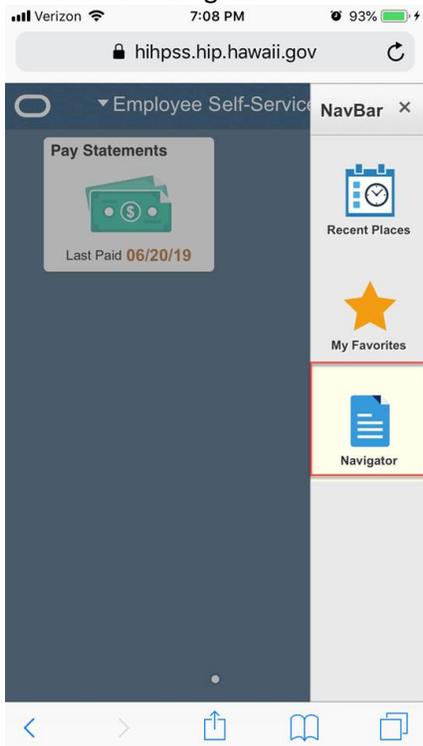


HOW TO SET UP THE “FORGOT PASSWORD” FEATURE ON A MOBILE DEVICE

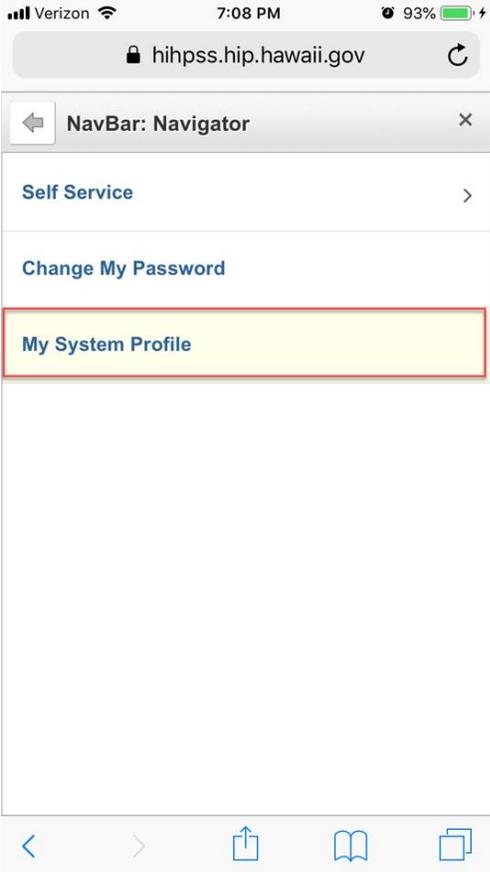
1. Click on the menu bar in the upper right.



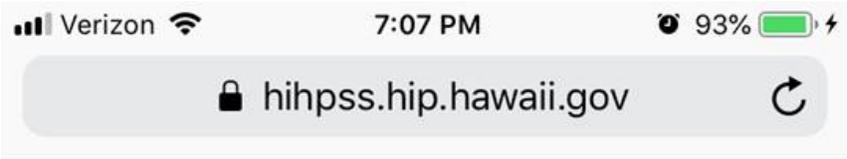
2. Click on Navigator



3. Click on "My System Profile"



- 4. Enter the appropriate email address in the box, and then go to “Change or Set up Your Password Security Question” and follow the directions.



General Profile Information

Password

[Change Password](#)

[Change or Set Up Your Password Security Question](#)

[Return to Self-Service Homepage](#)

**Please enter a valid State of Hawaii email. A valid email should end with .us .edu .gov or .org

| Email | | |
|-------------------------------------|------------|----------------------|
| Primary Email Account | Email Type | Email Address |
| <input checked="" type="checkbox"/> | Business | <input type="text"/> |

Or

Click the check box if you DO NOT have a valid State of Hawaii email.

[Save](#)

